



Health Care Transition Training for Health Care Professionals

Part 1: Modules 1 - 5



Module 1: Introduction to Health Care Transition

Course Focus

Patients' transition from
pediatric to adult health care



Course Modules

Part 1

1. Introduction
2. Adolescent Development
3. Working with Caregivers
4. Assessing Transition Readiness
5. Patient Skill Development

Part 2

6. Legal & Financial Aspects
7. Insurance
8. Working with Adult Medicine
9. Care Transfer
10. Conclusion

Course Learning Objectives

- ▶ Define health care transition and its significance
- ▶ Identify challenges to transition
- ▶ Describe policies that affect transitioning youth
- ▶ Implement strategies to prepare patients & caregivers

Module 1 Learning Objectives

- ▶ Define health care transition
- ▶ Explain the importance of health care transition for patients
- ▶ Describe the current state of health care transition

Important Phrases

- ▶ Youth with Special Health Care Needs
 - ▶ YSHCN
- ▶ Parents and caregivers
- ▶ Adult medicine
 - ▶ Adult-oriented providers

What is Health Care Transition?

Health Care Transition - Defined

The purposeful, planned movement of adolescents and young adults, with or without special health care needs, from child-centered to adult-oriented health care systems



Successful Transition

Successful Transition

“The goal of a planned health care transition is to maximize lifelong functioning and well-being for all youth, including those who have special health care needs and those who do not.”

=

Preparation & Planning

across ages 12-21

Increase self-management

+

Transfer

between ages 18-21

Discrete event

+

Engagement

in adult medical home

AAP/ACP/AAFP Joint Statement

- ▶ Provides framework for:
 - ▶ All youth
 - ▶ Enhanced planning activities for YSHCN
 - ▶ Move from pediatric to adult model of care

Key Points for Youth

- ▶ Communicating with providers
- ▶ Medical decision-making
- ▶ Responsibility for self-care
- ▶ Advocating for themselves

Key Points for YSHCN

- ▶ Prepare to their fullest abilities
- ▶ Direct and manage care
- ▶ Adult medicine and social services

Key Points for Providers

- ▶ Developmentally appropriate
- ▶ Continuous
- ▶ Coordinated

Key Points for Caregivers

- ▶ Prepare patients to complete tasks
- ▶ Inevitable and healthy
- ▶ Child becomes decision-maker



Health Care Transition: Significance

Normative Development



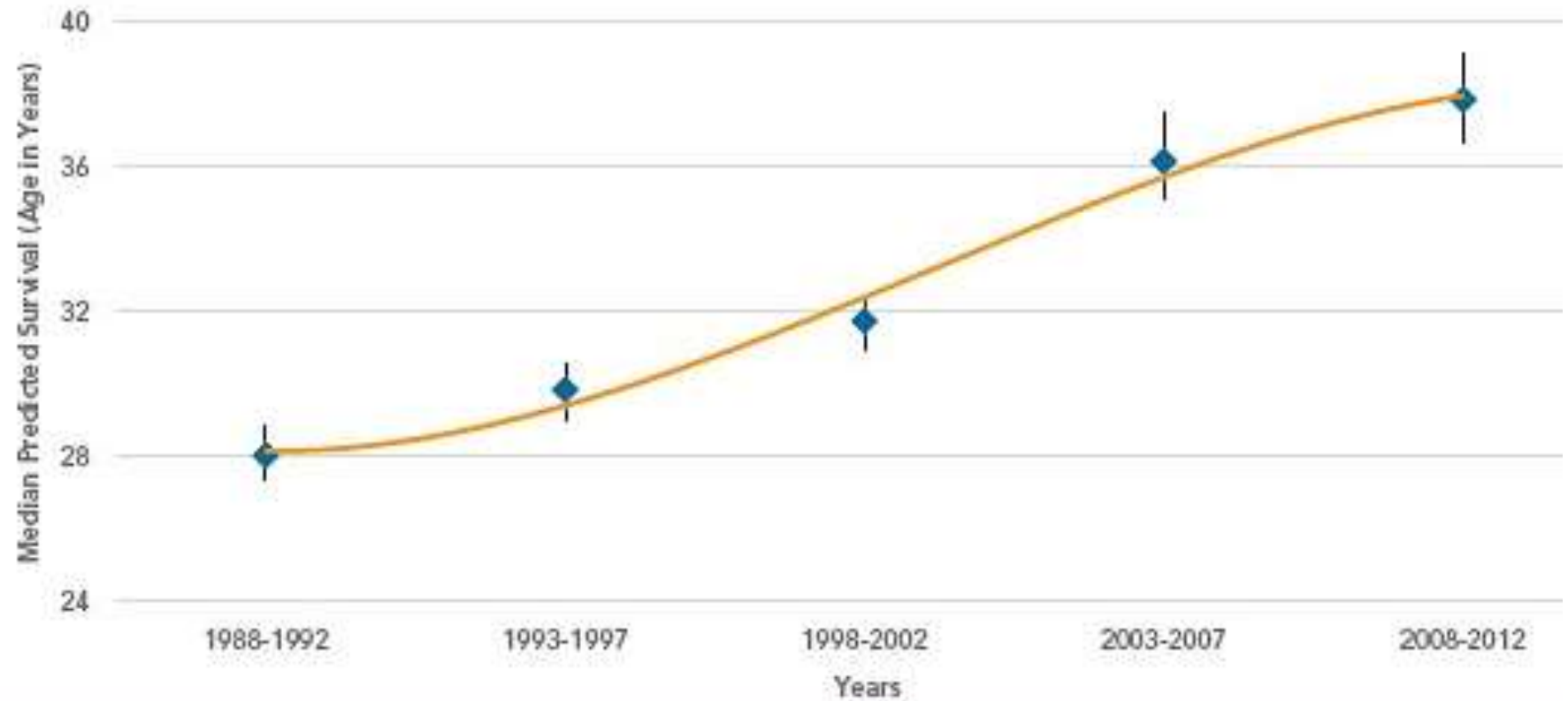
An Emerging Issue

Children and Youth with Special Healthcare Needs, by age

	0-5 years old - percentage of CYSHCN	6-11 years old – percentage of CYSHCN	12-17 years old – percentage of CYSHCN
Nationwide	20.8%	38.7%	40.5%
Florida	22.0%	36.3%	41.7%

Cystic Fibrosis

Median Predicted Survival Age, 1988-2012 In 5-Year Bands



Down Syndrome

1983 Life Expectancy

25 years

2014 Life Expectancy

60 years

Transition & Common Conditions

▶ Autism

▶ ADHD

▶ Asthma

A National Priority

- ▶ Healthy People 2020
- ▶ Maternal and Child Health Bureau
- ▶ ADA/IDEA
- ▶ National Center for Health Care Transition Improvement


Up Next: Video Clip!

- ▶ Interview with patient, Jeff

- ▶ First of 2 videos in this module

Transition Importance: Patient Perspective





Health Care Transition: Evidence Base

Current State of Health Care Transition



Interactive Question

Have you discharged patients after they reach adulthood?

If yes, what factors have led to their discharge?

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Common Outcomes

- ▶ Everything Stays the Same
- ▶ Mixed Transition
- ▶ Full Transition
- ▶ Dropping Out

Everything Stays the Same?

21-year-old patient

- ▶ Physiologically similar to an adolescent
- ▶ Brain still developing
- ▶ May rely on parent for insurance/financial management

38-year-old patient

- ▶ Physiological needs/risks different
- ▶ Completed biological development
- ▶ May support children or elderly parents

Mixed Transition

- ▶ Primary care transfers
- ▶ Specialty care remains pediatric
- ▶ Hospital care varies

Full Transition

- ▶ Primary care transfers
- ▶ Specialty care transfers
- ▶ Hospital care becomes adult-oriented

Dropping Out

From Pediatric Care

- ▶ Transition, without transfer
- ▶ Transfer to referral list
- ▶ Discharge without transition or transfer

From Adult Medicine

- ▶ Transfer without transition preparation
- ▶ Miss appointments, no follow-up
- ▶ Dissatisfied with new provider



Health Care Transition: Barriers

Barriers Providers Face

- ▶ How to broach topic
- ▶ Caregivers' and patients' fears
- ▶ Shortage of adult-oriented providers

Barriers Providers *Create*

- ▶ Abrupt transfer
- ▶ Promising not to discharge
- ▶ Directing communication to parent

Barriers for Youth



Barriers for Caregivers

▶ Fear

▶ Fear

▶ Fear

Up Next: Video Clip!

Patient interview

Transition Barriers: Patient Experience





Health Care Transition: In Practice

The Transition Process

1. Envisioning a Future

5. Doctor Visits

2. Basic Knowledge

6. Health Care Transition

3. Health Care Practices

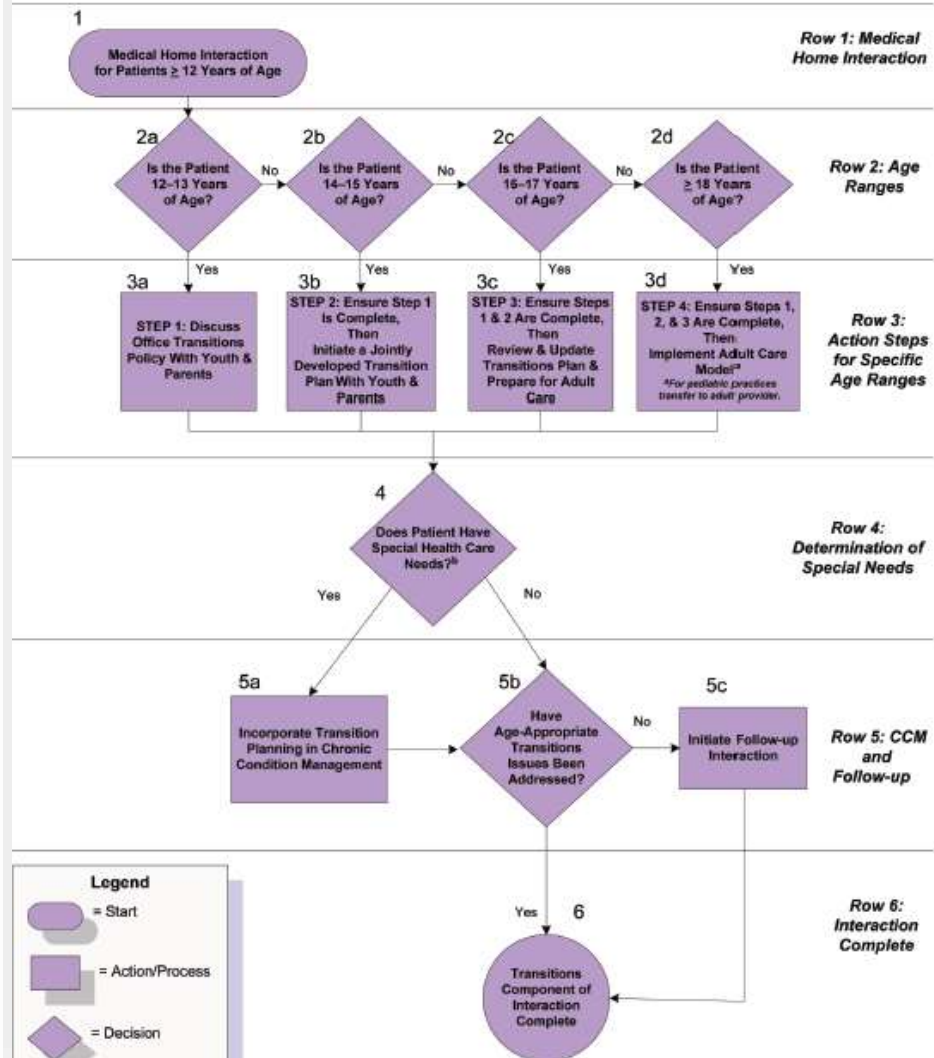
7. Transition to Adulthood

4. Medications &
Equipment

8. Health Care Systems



Health Care Transition Planning Algorithm for All Youth and Young Adults Within a Medical Home Interaction



6 Core Elements

Transitioning Youth to Adult Health Care Providers <i>(Pediatric, Family Medicine, and Med-Peds Providers)</i>	Transitioning to an Adult Approach to Health Care Without Changing Providers <i>(Family Medicine and Med-Peds Providers)</i>	Integrating Young Adults into Adult Health Care <i>(Internal Medicine, Family Medicine, Med-Peds Providers)</i>
1. Transition Policy	1. Transition Policy	1. Young Adult Transition and Care Policy
2. Transition Tracking and Monitoring	2. Transition Tracking and Monitoring	2. Young Adult Tracking and Monitoring
3. Transition Readiness	3. Transition Readiness	3. Transition Readiness/Orientation to Adult Practice
4. Transition Planning	4. Transition Planning/Integration into Adult Approach to Care	4. Transition Planning/Integration into Adult Practice
5. Transfer of Care	5. Transfer to Adult Approach to Care	5. Transfer of Care/Initial Visit
6. Transfer Completion	6. Transfer Completion/Ongoing Care	6. Transfer Completion/Ongoing Care

Resource: ACP Tools

The screenshot shows the ACP (American College of Physicians) website. The header includes the ACP logo with the tagline "Leading Internal Medicine. Improving Lives." and navigation links for "ABOUT ACP", "Log In", and "SEARCH ACP...". A dark navigation bar contains links for "MEMBERSHIP", "CME & MOC", "MEETINGS & COURSES", "CLINICAL INFORMATION", "PRACTICE RESOURCES", "ADVOCACY", and "STORE".

The main content area features the title "ACP Pediatric to Adult Care Transitions Initiative" in green. Below it, a breadcrumb trail reads: "HOME > CLINICAL INFORMATION > HIGH VALUE CARE > RESOURCES FOR CLINICIANS > ACP PEDIATRIC TO ADULT CARE TRANSITIONS INITIATIVE > CONDITION-SPECIFIC TOOLS".

Condition-Specific Tools

About This Project

Condition-Specific Tools

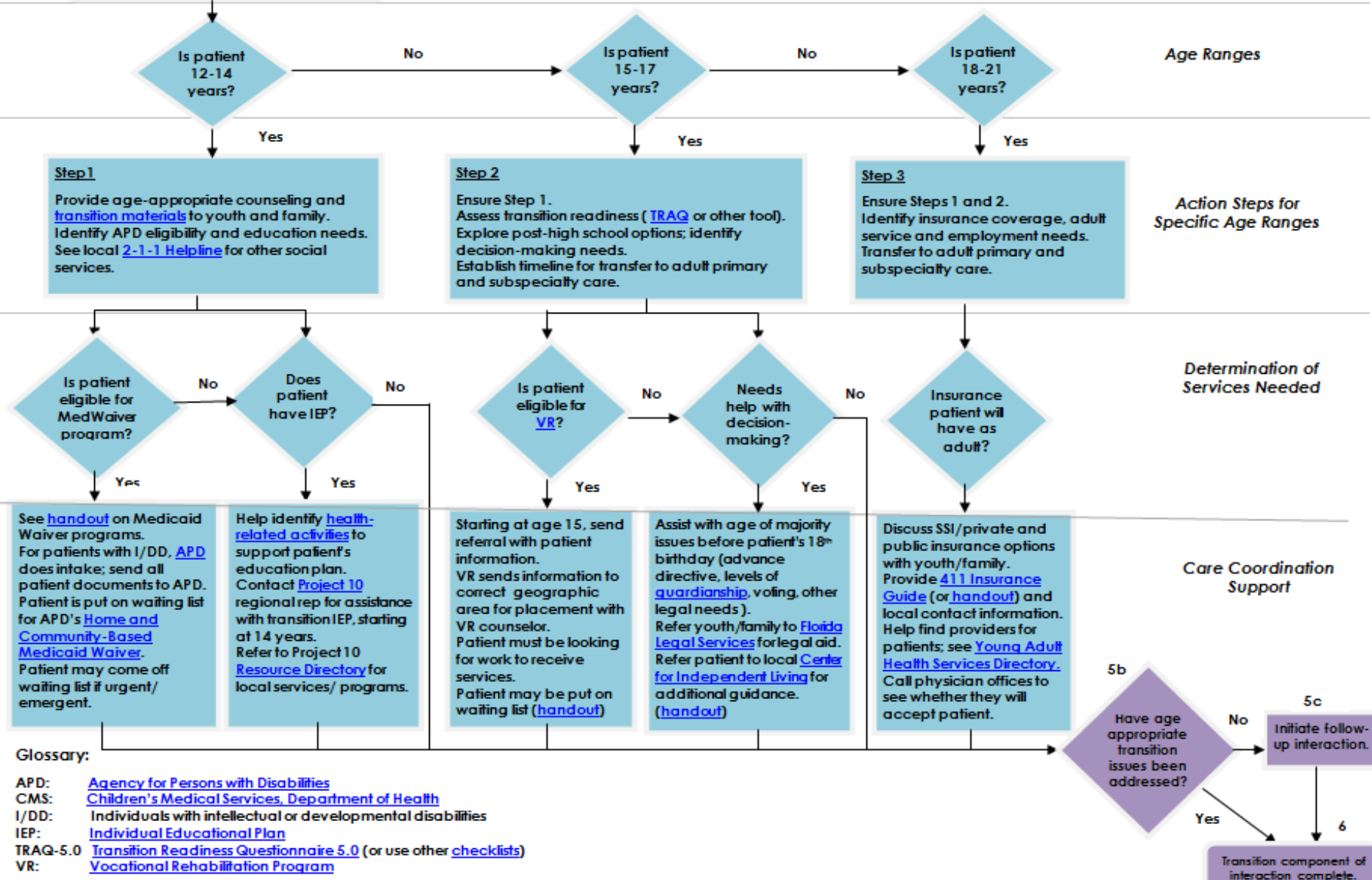
The ACP Pediatric to Adult Care Transitions Toolkit contains disease-specific tools that are critical for the young adult in transition to be aware of and understand in order to successfully achieve optimal self-care as an emerging adult.

Each set of tools was required to include at least the three minimum elements described below, which have been customized to include disease/condition-specific elements that are an important part of the transition process for emerging adults in learning self-care. Practices utilizing these tools should also consider incorporating some of the generic tools from the Got Transition [Six Core Elements](#) in establishing a process and procedures for pediatric patient transitioning to adult care. The disease/condition-specific sets of tools found below on this page contain the following customized

5a

Incorporate transition planning in chronic care management. Coordinate with CMS Nurse if patient is enrolled in [CMS](#).

Health Care Transition Preparation for Youth and Young Adults with Special Health Care Needs in Florida



Glossary:

- APD: [Agency for Persons with Disabilities](#)
- CMS: [Children's Medical Services, Department of Health](#)
- I/DD: Individuals with intellectual or developmental disabilities
- IEP: [Individual Educational Plan](#)
- TRAQ-5.0 [Transition Readiness Questionnaire 5.0](#) (or use other [checklists](#))
- VR: [Vocational Rehabilitation Program](#)

*Handouts are available in English, Spanish and Haitian Creole at www.FloridaHATS.org



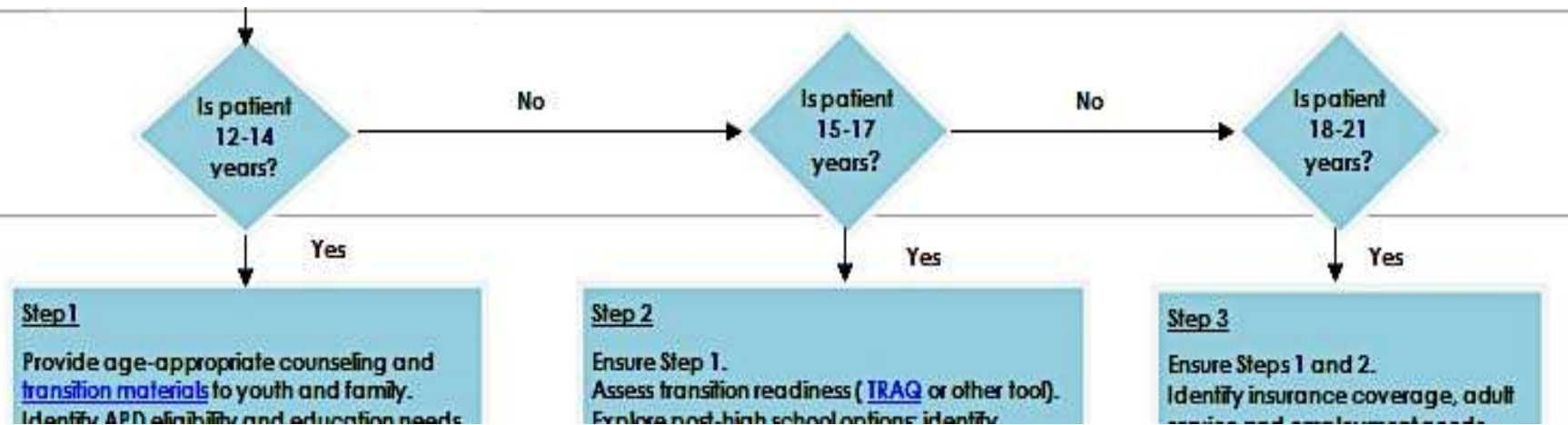
Discuss Health Care Transition with Patients & Families



Start Early!



Age Appropriate



When to Discuss

- ▶ Well visits
- ▶ Chronic condition management
- ▶ During health & stability

Interactive Question

When will you discuss health care transition
with your patients?

Slide will automatically advance in 1 minute!



Health Care Transition: Resources

Navigation

- ▶ Home
- ▶ About Us
- ▶ Calendar of Events
- ▶ Health Services Directory
 - Search Directory
 - Submit/Update Items
- ▶ Tool Box
 - For Health Care Practitioners
 - For Youth & Families
 - Education & Training for Health Care Professionals
 - Health Insurance & Financing
 - Independent Living
 - Secondary & Post-Secondary Education
 - Advocacy
 - Decision-Making & Guardianship
 - Service Delivery & Models of Care
 - Juvenile Justice System
- ▶ Regional Coalitions
 - HillsboroughHATS
 - Northeast FloridaHATS
 - PanhandleHATS
 - South FloridaHATS
- ▶ Contact
- ▶ Archive

Florida Health and Transition Services

Welcome to the FloridaHATS Web site! FloridaHATS is a program of Florida Department of Health, Children's Medical Services Managed Care Plan (CMS Plan). Our mission is to ensure successful transition from pediatric to adult health care for all youth and young adults in Florida, including those with disabilities, chronic health conditions or other special health care needs. To learn more about our program, visit About Us.



Tool Box

Our health care transition tool box contains documents and links to a variety of local, state and national resources. Materials for youth, families and professionals are organized in these categories:

For Health Care Practitioners

Independent Living

For Youth & Families

Decision-Making & Guardianship

Education & Training for Professionals

Service Delivery & Models of Care

Health Insurance & Financing

Advocacy

Secondary & Post-Secondary Education

Juvenile Justice

Regional Coalitions

- ▶ Tampa-Hillsborough County
- ▶ Northeast Florida
- ▶ Panhandle Area
- ▶ South Florida

CMS Plan

- ▶ Facilitate communication between among providers, with educators, and with community-based agencies
- ▶ Support for patients
- ▶ Assistance for providers

Got Transition aims to improve transition from pediatric to adult health care through the use of new and innovative strategies for health professionals and youth and families.



News & Announcements

Got Transition's New Home

With funding support from the Maternal and Child Health Bureau, The National Alliance to Advance Adolescent Health is the new "home" for Got Transition's Center for Health Care Transition Improvement. [more>](#)

Six Core Elements 2.0

Got Transition launches its new website and releases the new Six Core Elements (2.0) with corresponding clinical tools and measurement resources. [more>](#)

Transition as MCHB National Performance Measure

Transition from pediatric to adult health care has been proposed as one of the Maternal and Child Health Bureau's national performance measures. [more>](#)

Employment & Transition Partnerships

Got Transition has formed a new partnership with the Department of Labor's Office of Disability Employment Policy and the HSC Foundation's National Youth Transitions Initiative. [more>](#)

Health Care Providers

Find out about how to implement health care transition quality improvement in your practice or plan using the new Six Core Elements of Health Care Transition (2.0). Download accompanying clinical resources and measurement tools for use in any setting.



Youth & Families

Hear what young adult and parent experts have to say about common transition questions and discover new resources to make this process work easier.



Researchers & Policymakers

Find new transition policy developments, research and measurement approaches, and federal and state transition initiatives.



Summary Points

- ▶ Transition is a process
- ▶ Best started early
- ▶ For ALL youth

Summary of Tools

Health Care Transition Training for Health Care Professionals 2014 Course Release

Course Toolkit

Module 1. Introduction to Health Care Transition

1. [Florida Algorithm](http://www.floridahats.org/wp-content/uploads/2010/06/FL-Transition-Algorithm_7-15-131.pdf)
http://www.floridahats.org/wp-content/uploads/2010/06/FL-Transition-Algorithm_7-15-131.pdf
2. [Joint Statement](http://www.floridahats.org/wp-content/uploads/2010/03/Peds_HCTClinicalReport_7-11.pdf)
http://www.floridahats.org/wp-content/uploads/2010/03/Peds_HCTClinicalReport_7-11.pdf
3. [6 Core Elements](http://www.gotttransition.org/6-core-elements)
<http://www.gotttransition.org/6-core-elements>

Citations

1. **McPherson M, Arango P, Fox H, et al.** 1998. A new definition of children with special health care needs. *Pediatrics*. 102; 1: 137-139.
2. Clinical Report – Supporting the Health Care Transition from Adolescence to Adulthood in the Medical Home. 2011. American Academy of Pediatrics, American Academy of Family Physicians, and the American College of Physicians. *Pediatrics*. DOI: 10.542/peds.2011-0969.
3. **McManus M, Pollack L, Cooley W, et al.** Current Status of Transition Preparation Among Youth with Special Needs in the United States. 2013. *Pediatrics*. DOI: 10542/peds.2012-3050.
4. Six Core Elements of Health Care Transition 2.0 – Transitioning Youth to an Adult Health Care Provider. 2014. Got Transition/National Center for Health Care Transition Improvement.
5. National Survey of Children with Special Health Care Needs. NS-CSHCN 2009/10. Data query from the Child and Adolescent Health Measurement Initiative. Data Resource Center for Child and Adolescent Health. Retrieved 03/16/2014 from www.childhealthdata.org
6. Cystic Fibrosis Foundation Patient Registry. 2012 Annual Data Report. Bethesda, Maryland. cff.org/aboutCF, accessed 3/16/2014
7. Aging and Down Syndrome – A Health & Well-Being Guidebook. Moran, J. National Down Syndrome Society. www.ndss.org/Down-Syndrome/Down-Syndrome-Facts/ Accessed 03/16/2014.
8. Home page for gottransition.org. Accessed 3/1/2014.