

## JacksonvilleHATS\* Coalition Health Care Transition (HCT) Action Plan

***We envision:***

***A continuum of comprehensive, accessible, and quality healthcare  
for youth and young adults with disabilities and special needs living in Northeast Florida.***

**Strategic Issue 1: The system of care for adolescents and young adults with disabilities, chronic health conditions, or other special health care needs is fragmented and has multiple barriers to successful transition from pediatric to adult-oriented systems.**

***Objective 1.1: Form an ongoing coalition to advocate for an improved system of care***

Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed	Begin Activity
1.1.1 Coordinate individuals to establish a formal structure for a health care transition Coalition and working sub-committees.	Dr. David Wood		Ongoing
1.1.2 Adopt the mission, vision and goals developed by the Coalition's strategic planning Task Force.	JaxHATS Coalition		Ongoing
1.1.3 Prioritize activities to be addressed by the Coalition and subcommittees.	JaxHATS Coalition		Ongoing

***Objective 1.2: Develop materials and a resource directory to identify Health Care Transition services***

Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed	Begin Activity
1.2.1 Work in coordination with Florida HATS to identify and compile health care resources, including electronic sources and search engines accessed by medical specialty area. Resources should be appropriate for medical providers, families, and caregivers, and youth (e.g., equipment, supplies, medications, insurance, education, vocational, social support, and advocacy).	JaxHATS--RN and Social Work staff	FloridaHATS, CMS	Six months
1.2.2 Identify, link, and/or develop practical educational guides/materials to assist transition-aged youth and families.	JaxHATS--RN and Social Work staff		Ongoing
1.2.3 Distribute resource guides and promote the JaxHATS website (i.e., FloridaHATS site with JaxHATS page) information to patients, families and providers.	JaxHATS staff	Nemours Outreach;	Ongoing

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**Objective 1.3: Assess assets and gaps in HCT services.**

<b>Activity/Action Step</b>	<b>Lead Responsibility</b>	<b>Resources/Other Partners Needed</b>	<b>Begin Activity</b>
1.3.1 Review literature for common themes and best practices for health care transition, as it relates to YSHCN, families, and health care providers.	Dr. Wood, Janet Hess	FloridaHATS web site	Months 4-6
1.3.2 Conduct a comprehensive needs assessment of providers, YSHCN and families concerning knowledge, attitudes, behaviors, policies & practices related to health care transition (e.g., surveys to identify service gaps)	JacksonvilleHATS Subcommittee	JCCI, Health Planning Council	6-12 months; dependent on grant funding
1.3.3 Identify other community organizations to partner with in the assessment process (e.g., Health Planning Council, UNF, others).	JacksonvilleHATS Subcommittee	JCCI, Project 10, Health Planning Council, UNF College of Health	

**Objective 1.4: Expand HCT coordination and resources to meet the needs of the Y/YA community**

<b>Activity/Action Step</b>	<b>Lead Responsibility</b>	<b>Resources/Other Partners Needed</b>	<b>Begin Activity</b>
1.4.1 Collaborate with the Duval's Project 10 committee to better integrate HCT with transition education planning and the Individualized Education Plan (IEP).	JacksonvilleHATS Subcommittee	School Board, Project 10	Ongoing
1.4.2 Promote communication and awareness between pediatric & adult health care providers (e.g., implement transition plans; coordinate referrals between pediatric and adult care, etc.)	JacksonvilleHATS Subcommittee	Duval County & NE FL Medical Societies, Wolfson Children's Hospital, Baptist Health System	1-2 months and Ongoing
1.4.3 Engage the Medical-Legal and Managed Care provider partnership to provide legal services for families and youth who have lost insurance, SSI or who have other legal issues.	JacksonvilleHATS Subcommittee	JaxHATS program	One year & on-going
1.4.4. Expand funding for the JaxHATS Coalition to support additional outreach education, information and referral and care coordination services to.	JacksonvilleHATS Subcommittee		6 months & beyond
1.4.5 Establish training for the Medical Home for both child and adult health providers that is focused on transition, including promoting adoption of transition policies and supports in the Medical Home.	Partnership for Child Health	Duval County & NE FL Medical Societies, Children's Medical Services, The Partnership for	One year & on-going

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		Children	
1.4.6. Promote adoption of transition policies and processes within Nemours and UF specialty pediatric programs, and supports within Baptist, Memorial, St. Vincent's and UF & Shands Health Care Systems	JacksonvilleHATS Subcommittee	Duval County & NE FL Medical Societies, Nemours, Baptist Health System, Shands, Wolfson HCT Working Group	One year & on-going
1.4.7 Create a FQHC-based Medical Home for youth and young adults with special health care needs	Dr. Wood, JaxHATS	UF, JaxHATS program	1-2 months & on-going
1.4.8. Create JaxHATS services for Y/YA in special populations such as those aging out of foster care, in the juvenile justice system, and who are homeless.	Dr. Wood, JaxHATS, SAMHSA grant	DCF (foster care), DJJ	3 months & on-going
1.4.9 Conduct outcome studies of youth with serious chronic health conditions after transition to adulthood.	Dr. Wood, JaxHATS, SAMHSA grant	School district records	Year 2 and beyond

**Strategic Issue 2: Pediatric and adult health & mental health providers would benefit from additional training to address the special health care and other needs of youth & young adults with disabilities & special needs.**

***Objective 2.1: Educate providers about preparing patients and their families for health transition.***

Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed	Begin Activity
2.1.1 Identify, adapt and distribute educational materials on HCT to adult and pediatric providers.	FloridaHATS	JacksonvilleHATS, Wolfson HCT working group	Ongoing: Web based tool kit is being developed and will be unveiled 07/2012
2.1.2 Host professional education seminars for adult providers on specific health conditions that arise in childhood, including developmental disabilities.	FloridaHATS	Academic institutions, Duval County Health Department, Wolfson	Within a year
2.1.3 Educate CMS and other care coordinators on the transition process and system.	FloridaHATS	Duval County Medical Society, CMS, The Partnership for Child	Ongoing
2.1.4 Reach out to adult primary and specialty providers to increase the number that actively accept special needs young adult patients.	Subcommittee	Duval County Medical Society, WE CARE, Partnership for Children, Wolfson Children's Hospital	6 months & beyond
2.1.5 Educate pediatric providers on how to prepare families and youth for HCT, and how to support families and youth throughout	Partnership for Child Health,	Duval County & NE FL Medical Societies,	Ongoing Providers will be

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HCT.	JacksonvilleHATS	Partnership for Child Health	targeted and contacted
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**Objective 2.2: Educate individuals & their families about transition issues in culturally and linguistically appropriate ways.**

Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed	Begin Activity
2.2.1 Adapt a HCT curriculum and work to incorporate it into existing health programs within the school system.	FloridaHATS	School board Project 10, FloridaHATS	Months 4-6
2.2.2 Assure that HCT information is available and distributed in different languages and different formats (large print, sign language, Braille, etc.).	FloridaHATS	JacksonvilleHATS	Months 9-12
2.2.3 Assure that Y/YA receive a health care plan that is specific to their individual health needs, and care coordinators to assist them throughout the process ensuring that education and information is provided such as navigating the transportation system, financial resources, and other critical components.	CMS, JaxHATS, Partnership for Child Health, Nemours, UF Specialty		Months 6-9

**Strategic Issue 3: Public policy should support better services for youth and young adults with disabilities & special health care needs during transition.**

**Objective 3.1: Educate legislators and the community at large on the health care transition process.**

Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed	Begin Activity
3.2.1. Identify self-advocates to talk to key legislators about issues.	FloridaHATS	JacksonvilleHATS, Patient/family advocates	Months 4-6
3.2.2. Identify health care champions to talk to key legislators about issues.	FloridaHATS	JacksonvilleHATS, Patient/family advocates	Months 4-6
3.2.3 Train advocates and champions on messages and how to schedule and conduct visits.	FloridaHATS	JacksonvilleHATS, Patient/family advocates	Months 6-9
3.2.4 Organize and conduct visits to legislators' offices beginning in the fall of 2013 and ongoing to support existing legislation initiatives related to transition.	FloridaHATS	JacksonvilleHATS, Patient/family advocates	Fall of 2013 and ongoing.

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