

Hillsborough Health and Transition Services (HATS) Coalition Meeting Minutes

January 21, 2014

In attendance: Joanne Angel, Julie Perez, Leandra Olson, Janet Hess, Sandra Sroka, Katie Richards, Judy Rosenberg, Joanie Monge, Alyssa De La Paz, Henry Rodriguez, Phyllis, Page, Pat Sandoval, Suzy Mesner, Laura Smith, Marybeth Dunn

- I. Introductions and request for members to answer these 2 questions:
 - a. Why is transition important to you and/or your organization?
 - b. What do you hope to get from this coalition?

Common response threads:

- Transition is important to break the disconnect between pediatric and adult providers and to enhance health among young people by improving access to adult services.
- Need to decide how to handle the challenges and barriers faced by the coalition over the past few years.
- Create more awareness of the existence and the availability of resources to the community and to clinicians.

Ms. Dunn explained that it is important that these responses are adequately addressed in the coalition action plan. The goal of the meeting is to review and prioritize plan goals/objectives, align them with coalition responses to the questions, and identify specific activities and community champions to provide leadership in implementing them.

- II. Upcoming Events: Volunteers are needed to represent HillsHATS in the community, 2 events coming up on February 1:
 - a. School-related transition event, sponsored by FDLRS from 10a – 11:30a
 - b. Tampa Family Health Centers (FQHC) is sponsoring a resource fair from 11 am-4 pm. Families can get help with signing up for insurance through the marketplace
 - c. HATS materials and banner are available to bring to community events
- III. FloridaHATS Young Adults Services Directory Database
 - a. Was developed for young adults seeking health services
 - b. Takes input from both providers and community members
 - c. Providers can update their own listing online
 - d. Providers and community members can suggest providers to add to the directory; stakeholders are asked to recommend providers with whom they've have had positive experiences.
 - e. Must keep the directory up to date.

The USF Diabetes Center has an intern, Alyssa De La Paz, who can help HillsHATS over the next few months by contacting currently listed providers to make sure their listed information is up-to-date and to identify specific services that can be added to their service description. FLHATS will reformat the service description section on the submission request form so that it is easier to submit detailed program information. (i.e., age of patients served, Medicaid acceptance, etc.). FLHATS will also add text to the top of individual program pages requesting that consumers and providers add/recommend resources for the directory. We will explore whether we can send an automated email message each year to remind listed programs to review and update their current description.

- IV. As we review and prioritize our coalition action plan, should we focus our efforts on outreach to providers or to consumers?
 - a. Pediatricians need to educate patients to be better prepared for transition
 - b. Must educate both providers and patients/parents, as providers must know proper resources and responses for parents/patients who are seeking guidance
 - c. How do you engage providers? What's in it for them? Use the Transition Tool Kit for a "road map" to transition, which contains key questions to ask, forms, checklists, plans and templates that can be customized for their practices.
 - d. Involve Affordable Care Act Marketplace navigators to provide educational resources about transition for people who are signing up for Marketplace. However, the private insurance market is a very small percentage of consumers and so doesn't address Medicaid patients.

- V. Next Steps
 - a. Focus on both educating the patient/family and pediatricians on resources available and transition planning
 - b. Peds providers must help with transfer of care to create a linkage between pediatric and adult health care
 - They should use a "transfer summary" for patients when transitioning
 - Explore ways to best reach pediatric care providers – SHOTS, Hillsborough County Pediatric Society, National Association of Pediatric Nurse Practitioners
 - c. **Coalition members were asked to email suggestions to Ms. Dunn about specific activities to support outreach, and she will respond with next steps for the coalition.**