

**HillsboroughHATS Coalition Meeting**  
**June 3, 2014, 8:30 AM**

**Attending:** Henry Rodriguez, Danny Plasencia, Joanne Angel, Julie Perez, Amanda Vasquez, Joane White, Maria Russ, Allison Hebert, Leslie Mellin, Marybeth Dunn, Janet Hess, Leandra Olson

1) **Action Plan Activities**

- **Pediatric Outreach.** Since our January meeting, we developed a one-page brief to email/mail to pediatric practices (see attached). To-date, the flyer has been sent to Hillsborough County Pediatric Society, HealthPoint Medical Group, Pediatric Health Care Alliance, NAPNAP (Hillsborough nurse practitioners), and graduate schools of nursing at USF, South University, and University of Tampa.
- **Service Directory Updates.** We expanded the “description of services” section to include several new fields, and asked listed providers to suggest other programs and resources to add to the directory.
  - 80 out of 280 records in the directory were updated; 14 were deleted due to retirement, closing of practice, or death
  - Added 56 new listings from USF CARD and 10 TGH Family Care Centers
  - Total of 35 work hours

2) **Review/Update Action Plan** (unfinished items from January meeting)

- **Objective 2.2:** *Review and define the levels of service in medical home models in regards to reimbursement (how are the services being provided and funded?)*
  - 2.2.1 *Establish team to delineate levels of service and types of providers needed.*
  - 2.2.2 *Identify physician extenders and other resources that are needed to provide care and develop recommendations.*
  - 2.2.3 *Review current reimbursement structure and recommend future reimbursement levels including a review of all data sources.*

**Discussion:** By August, CMS will switch to Medicaid Managed Care MMA (Managed Medical Assistance). It was reported that, in Hillsborough County, there are 7-8 provider plans available to local MMA enrollees. While CMS is currently recruiting providers for their network, they are having difficulty securing an adequate number of providers due to low reimbursement rates. As a state agency, their service reimbursement structure is restricted to Medicaid rates (e.g., can’t provide enhanced rates for higher level of care); private managed care plans don’t have the same limitations. It appears that other local MMA plans are referring children with medically complex conditions to CMS because they don’t want them in their own plans (though, legally, they are required to enroll them and provide an appropriate level of care), and CMS already has the infrastructure to manage complex patients. Increased CMS enrollment will necessitate increased provider capacity – which is likely to be problematic given the current difficulty in getting provider contracts signed.

Dr. Plasencia suggested that a group of advocates and providers meet with local MMA plan administrators to discuss the needs of medically complex patients, and address the plans' responsibility in making sure these patients receive an appropriate level of care. He will explore whether it would be helpful for HillsboroughHATS to get involved in this effort.

- **Strategic Issue 3:** *How can we ensure better communication and collaboration among multiple systems (education, juvenile justice, child welfare) in developing a transition system?*

**Action to date:** HillsboroughHATS representatives have presented to numerous community and school groups; CMS distributes the FloridaHATS brochure and HillsboroughHATS postcard to their providers; a health care transition classroom curriculum is available to Florida teachers through the FDOE/Project 10 web site.

**Discussion:** There was consensus in the group that all students should receive education about health care management, as well as acknowledgement that it is unlikely to happen without legislative authority. .

FloridaHATS is currently exploring the development of a web-based HCT training program for secondary school teachers. The timing is good because new state legislation requires ESE teacher certification to include 20 in-service hours. Teacher education through this venue could include DJJ teachers. Dr. Russ also invited Dr. Hess to present to school nurses in August, and it was suggested that a HillsboroughHATS representative present to the Community Alliance Committee, which meets regularly at the Children's Board.

### 3) CMS Care Coordination Module

- Provides a way to document/report CMS care coordination services and patient outcomes
- Offers standardized processes and protocols to achieve patients' care plan goals
- Transition tasks were developed from the FloridaHATS algorithm



**HillsboroughHATS**  
Health and Transition Services

A Regional Coalition of FloridaHATS

## Agenda

Welcome and Introductions

Review of the Action Plan:

- What's been implemented since our last meeting to achieve the objectives
- Report on database updates
- Planning around the remaining action plan items

Review of the new CMS care coordination module – Joanne Angel

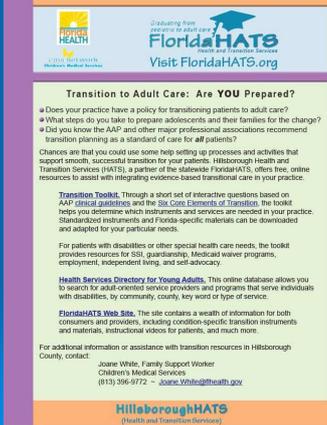
Next Steps

## Focus on Pediatric Providers

Developed a 1 page flyer to be emailed and mailed to Pediatric Practices

Flyer highlights:

- FloridaHATS website
- Services Directory
- Transition Toolkit
- Joane White/CMS for more information



**Transition to Adult Care: Are YOU Prepared?**

- Does your practice have a policy for transitioning patients to adult care?
- What steps do you take to prepare adolescents and their families for the change?
- Did you know the AAP and other major professional associations recommend transition planning as a standard of care for all patients?

Chances are that you could use some help setting up processes and activities that support smooth, successful transition for your patients. Hillsborough Health and Transition Services (HATS), a partner of the statewide FloridaHATS, offers free, online resources to assist with integrating evidence-based transitional care in your practice.

**Transition Toolkit.** Through a short set of interactive questions based on AAP clinical guidelines and the Six Core Elements of Transition, the toolkit helps you determine which instruments and services are needed in your practice. Standardized instruments and Florida-specific materials can be downloaded and adapted for your particular needs.

For patients with disabilities or other special health care needs, the toolkit provides resources for SSI, guardianship, Medicaid waiver programs, employment, independent living, and self-advocacy.

**Health Services Directory for Young Adults.** This online database allows you to search for adult-oriented service providers and programs that serve individuals with disabilities, by community, county, key word or type of service.

**FloridaHATS Web Site.** The site contains a wealth of information for both consumers and providers, including condition-specific transition instruments and materials, instructional videos for patients, and much more.

For additional information or assistance with transition resources in Hillsborough County, contact:  
Joane White, Family Support Worker  
Children's Medical Services  
(813) 396-9772 ~ Joane.White@health.gov

**HillsboroughHATS**  
(Health and Transition Services)

## Focus on Pediatric Providers

- Hillsborough County Pediatric Society
- HealthPoint Medical Group
- Pediatric Health Care Alliance
- NAPNAP
- Graduate Schools of Nursing:
  - University of South Florida
  - South University
  - University of Tampa

## Service Directory Updates

- Expanded “services description” section
- Added fields
  - **Age range** of population served
  - **Special populations** (e.g., DD)
  - Services provided in which **languages?**
  - Does practice accept **Medicaid?**
- Asked via email for current providers to suggest other programs/resources to be included in the directory

## Service Directory Updates

- 280 records in the directory
  - 80 updated
  - 14 deleted (practice closed, retired, deceased)
- New listings:
  - 56 Providers from USF CARD (Center for Autism & Related Disabilities)
  - 10 TGH Family Care Centers
- 35 hours total

## Action Plan

*Objective 2.2: Review and define the levels of service in medical home models in regards to reimbursement (how are the services being provided and funded?)*

2.2.1 Establish team to delineate levels of service and types of providers needed.

2.2.2 Identify physician extenders and other resources that are needed to provide care and develop recommendations.

2.2.3 Review current reimbursement structure and recommend future reimbursement levels including a review of all data sources.

## Action Plan

*Strategic Issue 3: How can we ensure better communication and collaboration among multiple systems (education, juvenile justice, child welfare) in developing a transition system?*

Action to date:

Developed HHATS presentation and presented to numerous community and school groups.

Health care transition classroom curriculum available through Florida Dept of Ed web based directory.

CMS mails the FloridaHATS brochure and HillsboroughHATS postcard to CMS providers through the CMS provider liaison.

## HillsboroughHATS Contacts

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Graduating from  
pediatric to adult care

**FloridaHATS**  
Health and Transition Services

Visit [FloridaHATS.org](http://FloridaHATS.org)

## Transition to Adult Care: Are **YOU** Prepared?

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