

## JacksonvilleHATS\* Coalition Health Care Transition (HCT) Action Plan

### *We envision:*

***A continuum of comprehensive, accessible, and quality healthcare for youth and young adults with disabilities and special needs living in Northeast Florida.***

**Strategic Issue 1: The system of care for adolescents and young adults with disabilities, chronic health conditions, or other special health care needs is fragmented and has multiple barriers to successful transition from pediatric to adult-oriented systems.**

***Objective 1.1: Form an ongoing coalition to advocate for an improved system of care***

Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed	Begin Activity
1.1.1 Coordinate individuals to establish a formal structure for a health care transition Coalition and working sub-committees.	Dr. Jeffrey Goldhagen/Dr. Rita Nathawad		Ongoing
1.1.2 Adopt the mission, vision and goals developed by the Coalition's strategic planning Task Force.	JaxHATS Coalition		Ongoing
1.1.3 Prioritize activities to be addressed by the Coalition and subcommittees.	JaxHATS Coalition		Complete

***Objective 1.2: Develop materials and a resource directory to identify Health Care Transition services***

Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed	Begin Activity
1.2.1 Work in coordination with Florida HATS to identify and compile health care resources, including electronic sources and search engines accessed by medical specialty area. Resources should be appropriate for medical providers, families, and caregivers, and youth (e.g., equipment, supplies, medications, insurance, education, vocational, social support, and advocacy).	JaxHATS--ARNP and Social Work staff	FloridaHATS, CMS	Complete (Toolkit and FloridaHATS with updated CME modules)
1.2.2 Identify, link, and/or develop practical educational guides/materials to assist transition-aged youth and families.	JaxHATS--ARNP and Social Work staff		Complete (see JaxHATS and FloridaHATS website)

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1.2.3 Distribute resource guides and promote the JaxHATS website (i.e., FloridaHATS site with JaxHATS page) information to patients, families and providers.	JaxHATS staff	Nemours Outreach;	Always in progress. Info is distributed at various transition fairs, in clinics, and community round-table meetings.
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**Objective 1.3: Assess assets and gaps in HCT services.**

Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed	Begin Activity
1.3.1 Review literature for common themes and best practices for health care transition, as it relates to YSHCN, families, and health care providers.	Rita Nathawad and Janet Hess	FloridaHATS web site	In progress
1.3.2 Conduct a comprehensive needs assessment of providers, YSHCN and families concerning knowledge, attitudes, behaviors, policies & practices related to health care transition (e.g., surveys to identify service gaps). Consider development of a youth council comprised of young adults serviced by the JaxHATS program to provide advice on the delivery of transition services within the JaxHATS program and Jacksonville community.	JacksonvilleHATS Subcommittee	JCCI, Health Planning Council	In 4-6 months
1.3.3 Identify other community organizations to partner with in the assessment process (e.g., Health Planning Council, UNF, others).	JacksonvilleHATS Subcommittee	JCCI, Project 10 (currently on hold), Health Planning Council, UNF College of Health	In 4-6 months

**Objective 1.4: Expand HCT coordination and resources to meet the needs of the Y/YA community**

Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed	Begin Activity
1.4.1 Collaborate with the Duval County School District and UF College of Education to better integrate HCT with transition education planning and the Individualized Education Plan (IEP).	JacksonvilleHATS Subcommittee	School Board, Project 10 (currently on hold), UF – College of Education	In Progress

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1.4.2 Promote communication and awareness between pediatric & adult health care providers (e.g., implement transition plans; coordinate referrals between pediatric and adult care, etc.). Promote adoption of transition policies and processes within Nemours and UF specialty pediatric programs, and supports within Baptist, Memorial, St. Vincent's and UF & Shands Health Care Systems	JacksonvilleHATS Subcommittee	Duval County & NE FL Medical Societies, Wolfson Children's Hospital, Baptist Health System, Nemours Medical Center, UF Health, St. Vincent's	In Progress – plan to begin meeting with various subspecialists and providers over the next 6-8 months to establish transition protocols and facilitate pediatric to adult provider communication
1.4.3 Engage the Medical-Legal and Managed Care provider partnership to provide legal services for families and youth who have lost insurance, SSI or who have other legal issues.	JacksonvilleHATS Subcommittee	JaxHATS program	Complete
1.4.3a Provide one to two clinic sessions per month with a representative from the Medical-Legal partnership to provide onsite assistance and advice to families and patients.	Chanda Jones/ Rita Nathawad/ Carol Fulton	JaxHATS Program/Duval County Medical Legal Partnership	In 6-8 months
1.4.4. Expand funding for the JaxHATS Coalition to support additional outreach education, information and referral and care coordination services to.	JacksonvilleHATS Subcommittee	FloridaHATS	Complete (maximum funding is \$3800)
1.4.5 Establish training for the Medical Home for both child and adult health providers that is focused on transition, including promoting adoption of transition policies and supports in the Medical Home.	Partnership for Child Health	Duval County & NE FL Medical Societies, Children's Medical Services, The Partnership for Children	In Progress
1.4.6. Identify adult primary care providers in the community with an interest in adults with special health care needs to refer JaxHATS graduates. Develop a system to track JaxHATS success after discharge from program with these providers.	JacksonvilleHATS Subcommittee	Duval County & NE FL Medical Societies, Baptist Health System, UF Health, St. Vincent's	In 4-6 months

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1.4.7 Create a FQHC-based Medical Home for youth and young adults with special health care needs	Dr. Goldhagen/Dr. Nathawad, JaxHATS	UF, JaxHATS program	To be determined
1.4.8. Create JaxHATS services for Y/YA in special populations such as those aging out of foster care, in the juvenile justice system, in the PACE program, JASMYN and who are homeless.	Dr. Goldhagen/ Dr. Nathawad, JaxHATS, SAMHSA grant	DCF (foster care), DJJ, PACE, JASMYN	In progress

**Strategic Issue 2:** Pediatric and adult health & mental health providers would benefit from additional training to address the special health care and other needs of youth & young adults with disabilities & special needs.

**Objective 2.1:** Educate providers about preparing patients and their families for health transition.

Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed	Begin Activity
2.1.1 Identify, adapt and distribute educational materials on HCT to adult and pediatric providers.	FloridaHATS	JacksonvilleHATS, Wolfson HCT working group	Always In progress
2.1.2 Host professional education seminars for adult providers on specific health conditions that arise in childhood, including developmental disabilities.	FloridaHATS	Academic institutions, Duval County Health Department, Wolfson	In progress
2.1.3 Educate CMS and other care coordinators on the transition process and system.	FloridaHATS	Duval County Medical Society, CMS, The Partnership for Child	In progress
2.1.4 Reach out to adult primary and specialty providers to increase the number that actively accept special needs young adult patients.	Subcommittee	Duval County Medical Society, WE CARE, Partnership for Children, Wolfson Children's Hospital	In progress
2.1.5 Educate pediatric providers on how to prepare families and youth for HCT, and how to support families and youth throughout HCT.	Partnership for Child Health, JacksonvilleHATS	Duval County & NE FL Medical Societies, Partnership for Child Health	In progress
2.1.6 Expand HCT education of students and residents by developing an ACGME competency based curriculum. Implement this teaching during rotations with the JaxHATS program and in noon lectures. Consider evaluation of the curriculum by pre and post knowledge based testing.	JaxHATS/FloridaHATS	HCTRC – Healthcare Transition Research Consortium	To be determined

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2.1.7 Consider hosting a one day symposium with invited transition experts in primary and subspecialty care to educate local providers about transition resources and programs.	JaxHATS/FloridaHATS	Duval County & NE FL Medical Societies, Wolfson Children's Hospital, Baptist Health System, Nemours Medical Center, UF Health, St. Vincent's	To be determined

**Objective 2.2:** Educate individuals & their families about transition issues in culturally and linguistically appropriate ways.

Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed	Begin Activity
2.2.1 Adapt a HCT curriculum and work to incorporate it into existing health programs within the school system.	FloridaHATS	Duval County School Board Project 10 (Currently on hold), FloridaHATS	Not yet initiated
2.2.2 Assure that HCT information is available and distributed in different languages and different formats (large print, sign language, Braille, etc.).	FloridaHATS	JacksonvilleHATS	In progress
2.2.3 Assure that Y/YA receive a health care plan that is specific to their individual health needs, and care coordinators to assist them throughout the process ensuring that education and information is provided such as navigating the transportation system, financial resources, and other critical components.	CMS, JaxHATS, Partnership for Child Health, Nemours, UF Specialty	JaxHATS	In progress-with medical home QI project

**Strategic Issue 3:** Public policy should support better services for youth and young adults with disabilities & special health care needs during transition.

Objective 3.1: Educate legislators and the community at large on the health care transition process.

Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed	Begin Activity
3.2.1. Identify self-advocates to talk to key legislators about issues.	FloridaHATS	JacksonvilleHATS, Patient/family	In progress

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		advocates	
3.2.2. Identify health care champions to talk to key legislators about issues.	FloridaHATS	JacksonvilleHATS, Patient/family advocates	In progress
3.2.3 Train advocates and champions on messages and how to schedule and conduct visits.	FloridaHATS	JacksonvilleHATS, Patient/family advocates	In progress
3.2.4 Organize and conduct visits to legislators' offices beginning in the fall of 2010 and ongoing to support existing legislation initiatives related to transition. .	FloridaHATS	JacksonvilleHATS, Patient/family advocates	In progress

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