


NORTHEAST FLORIDA HATS (NEFLHATS)

Coalition Update April 2014

ACTION PLAN STRATEGIC ISSUE 1: THE SYSTEM OF CARE FOR ADOLESCENTS AND YOUNG ADULTS WITH DISABILITIES, CHRONIC HEALTH CONDITIONS, OR OTHER SPECIAL HEALTH CARE NEEDS IS FRAGMENTED AND HAS MULTIPLE BARRIERS TO SUCCESSFUL TRANSITION FROM PEDIATRIC TO ADULT-ORIENTED SYSTEMS.



Strategic Issue 1: The system of care for adolescents and young adults with disabilities, chronic health conditions, or other special health care needs is fragmented and has multiple barriers to successful transition from pediatric to adult-oriented systems.

Objective 1.1: Form an ongoing coalition to advocate for an improved system of care

Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed	Begin Activity
1.1.1 Coordinate individuals to establish a formal structure for a health care transition Coalition and working sub-committees.	Dr. David Wood		In progress
1.1.2 Adopt the mission, vision and goals developed by the Coalition's strategic planning Task Force.	JaxHATS Coalition		In progress
1.1.3 Prioritize activities to be addressed by the Coalition and subcommittees.	JaxHATS Coalition		Complete 

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Objective 1.2: Develop materials and a resource directory to identify Health Care Transition services



Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed	Begin Activity
1.2.1 Work in coordination with Florida HATS to identify and compile health care resources, including electronic sources and search engines accessed by medical specialty area. Resources should be appropriate for medical providers, families, and caregivers, and youth (e.g., equipment, supplies, medications, insurance, education, vocational, social support, advocacy).	JaxHATS--RN and Social Work staff	FloridaHATS, CMS 	Complete (Toolkit and FloridaHATS)
1.2.2 Identify, link, and/or develop practical educational guides/materials to assist transition-aged youth and families.	JaxHATS--RN and Social Work staff		Complete (see JaxHATS and FloridaHATS website)
1.2.3 Distribute resource guides and promote the JaxHATS website (i.e., FloridaHATS site with JaxHATS page) information to patients, families and providers.	JaxHATS staff	Nemours Outreach;	Always in progress. Info is distributed at various transition fairs, in clinics, and community round-table meetings.

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Objective 1.3: Assess assets and gaps in HCT services.

Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed	Begin Activity
1.3.1 Review literature for common themes and best practices for health care transition, as it relates to YSHCN, families, and health care providers.	Dr. Wood, Janet Hess	FloridaHATS web site	In progress
1.3.2 Conduct a comprehensive needs assessment of providers, YSHCN and families concerning knowledge, attitudes, behaviors, policies & practices related to health care transition (e.g., surveys to identify service gaps)	NEFLHATS Subcommittee	JCCI, Health Planning Council	To be determined
1.3.3 Identify other community organizations to partner with in the assessment process (e.g., Health Planning Council, UNF, others).	NEFLHATS Subcommittee	JCCI, Project 10, Health Planning Council, UNF College of Health	To be determined

ACTION PLAN OBJECTIVE 1

Objective 1.4: Expand HCT coordination and resources to meet the needs of the Y/YA community			
Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed	Begin Activity
1.4.1 Collaborate with the Duval's Project 10 committee to better integrate HCT with transition education planning and the Individualized Education Plan (IEP).	NEFLHATS Subcommittee	School Board, Project 10	In Progress
1.4.2 Promote communication and awareness between pediatric & adult health care providers (e.g., implement transition plans; coordinate referrals between pediatric and adult care, etc.)	NEFLHATS Subcommittee	Duval County & NE FL Medical Societies, Wolfson Children's Hospital, Baptist Health System	In Progress (Task Force discussion and Wolfson Proposal)
1.4.3 Engage the Medical-Legal and Managed Care provider partnership to provide legal services for families and youth who have lost insurance, SSI or who have other legal issues.	NEFLHATS Subcommittee	JaxHATS program	Complete 
1.4.4. Expand funding for the JaxHATS Coalition to support additional outreach education, information and referral and care coordination services to.	NEFLHATS Subcommittee	FloridaHATS	Complete (maximum funding is \$500k) 
1.4.5 Establish training for the Medical Home for both child and adult health providers that is focused on transition, including promoting adoption of transition policies and supports in the Medical Home.	Partnership for Child Health	Duval County & NE FL Medical Societies, Children's Medical Services, The Partnership for Children	In Progress
1.4.6. Promote adoption of transition policies and processes within Nemours and UF specialty pediatric programs, and supports within Baptist, Memorial, St. Vincent's and UF & Shands Health Care Systems	NEFLHATS Subcommittee	Duval County & NE FL Medical Societies, Nemours, Baptist Health System, Shands, Wolfson HCT Working Group	In Progress (task force and Wolfson Proposal)
1.4.7 Create a FOHC-based Medical Home for youth and young adults with special health care needs	Dr. Wood, JaxHATS	UF, JaxHATS program	To be determined
1.4.8. Create JaxHATS services for Y/YA in special populations such as those aging out of foster care, in the juvenile justice system, and who are homeless.	Dr. Wood, JaxHATS, SAMHSA grant	DCF (foster care), DJJ	In progress
1.4.9 Conduct outcome studies of youth with serious chronic health conditions after transition to adulthood.	Dr. Wood, JaxHATS, SAMHSA grant	School district records	In progress with JaxHATS evaluation and QI project

**ACTION PLAN STRATEGIC ISSUE 2:
PEDIATRIC AND ADULT HEALTH & MENTAL HEALTH PROVIDERS WOULD BENEFIT FROM
ADDITIONAL TRAINING TO ADDRESS THE SPECIAL HEALTH CARE AND OTHER NEEDS OF
YOUTH & YOUNG ADULTS WITH DISABILITIES & SPECIAL NEEDS.**

Strategic Issue 2: Pediatric and adult health & mental health providers would benefit from additional training to address the special health care and other needs of youth & young adults with disabilities & special needs.

Objective 2.1: Educate providers about preparing patients and their families for health transition.

Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed	Begin Activity
2.1.1 Identify, adapt and distribute educational materials on HCT to adult and pediatric providers.	FloridaHATS	NEFLHATS, Wolfson HCT working group	Always In progress
2.1.2 Host professional education seminars for adult providers on specific health conditions that arise in childhood, including developmental disabilities.	FloridaHATS	Academic institutions, Duval County Health Department, Wolfson	In progress
2.1.3 Educate CMS and other care coordinators on the transition process and system.	FloridaHATS	Duval County Medical Society, CMS, The Partnership for Child	In progress
2.1.4 Reach out to adult primary and specialty providers to increase the number that actively accept special needs young adult patients.	Subcommittee	Duval County Medical Society, WE CARE, Partnership for Children, Wolfson Children’s Hospital	In progress
2.1.5 Educate pediatric providers on how to prepare families and youth for HCT, and how to support families and youth throughout HCT.	Partnership for Child Health, NEFLHATS	Duval County & NE FL Medical Societies, Partnership for Child Health	In progress

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Objective 2.2: Educate individuals & their families about transition issues in culturally and linguistically appropriate ways.			
Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed	Begin Activity
2.2.1 Adapt a HCT curriculum and work to incorporate it into existing health programs within the school system.	FloridaHATS	School board Project 10, FloridaHATS	Not yet initiated
2.2.2 Assure that HCT information is available and distributed in different languages and different formats (large print, sign language, Braille, etc.).	FloridaHATS	NEFLHATS	In progress
2.2.3 Assure that Y/YA receive a health care plan that is specific to their individual health needs, and care coordinators to assist them throughout the process ensuring that education and information is provided such as navigating the transportation system, financial resources, and other critical components.	CMS, JaxHATS, Partnership for Child Health, Nemours, UF Specialty	JaxHATS	In progress-with medical home QI project

STRATEGIC ISSUE 3: PUBLIC POLICY SHOULD SUPPORT BETTER SERVICES FOR YOUTH AND YOUNG ADULTS WITH DISABILITIES & SPECIAL HEALTH CARE NEEDS DURING TRANSITION.

Objective 3.1: Educate legislators and the community at large on the health care transition process.			
Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed	Begin Activity
3.2.1. Identify self-advocates to talk to key legislators about issues.	FloridaHATS	NEFLHATS, Patient/family advocates	In progress
3.2.2. Identify health care champions to talk to key legislators about issues.	FloridaHATS	NEFLHATS, Patient/family advocates	In progress
3.2.3 Train advocates and champions on messages and how to schedule and conduct visits.	FloridaHATS	NEFLHATS, Patient/family advocates	To be started
3.2.4 Organize and conduct visits to legislators' offices beginning in the fall of 2010 and ongoing to support existing legislation initiatives related to transition.	FloridaHATS	NEFLHATS, Patient/family advocates	In progress

TOOLKIT ANALYTICS

- **From launch 2/1/13 – today 4/28/14**
- Toolkit landing page – unique page views - 815
- Toolkit registration page – unique page views - 183
- # signups **excluding** any of “our” accounts – 133. This excludes anyone in the jax.ufl.edu domain and our personal accounts as well.
- Registered medical providers that have filled out their toolkit - 69 out of 82 - 84%
- User types breakdown (%'s include rounding):
 - Case Manager - 24 total - 18%
 - Medical Provider - 82 total - 62%
 - Teacher - 14 total - 10%
 - Youth and Caregiver - 13 total - 10%

BANNER



Jacksonville Health and Transition Services:

Serving youth 16-26 in Northeast Florida

For more information or to enroll in 

Call: 904-244-9233 or

Email: jaxhats@ufl.edu or go to the

Web: hscj.ufl.edu/jaxhats

Northeast Florida Health and Transition Services is a regional coalition of the statewide FloridaHATS initiative. To learn more or get involved visit the **web: floridahats.org** or **email: neflhats@gmail.com**

JaxHATS is a program within the University of Florida Department of Pediatrics



“We envision a continuum of comprehensive, accessible, and quality healthcare for youth and young adults with disabilities and special needs living in Northeast Florida.”



UFHealth
UNIVERSITY OF FLORIDA HEALTH

UFHealthJax.org

MAILCHIMP

- 67 Recipients on the NEFLHATS Coalition List Serve
- Send out quarterly updates and meeting invites
- People can sign up for list serve via JaxHATS Toolkit web page or by signing in at a coalition meeting

ADVERTISING CAMPAIGN

- Visit at least 4 offices of general and specialty pediatricians in order to increase awareness of HCT and NEFLHATS among pediatric practices; provide nurses and office managers with HATS educational materials.
 - March 11, sent out advertising message offering to give 30 minute presentation via The to all local pediatricians on their list serve
 - May 1, is date of first presentation
 - Second presentation is pending

CHALLENGES & RECOMMENDATIONS

- Finding an optimal time to meet
- Engaging coalition members
- Revisit strategic plan, maybe revise some of the action items
- Consider webinar meetings or conference calls

The End