

**Minutes of PanhandleHATS Coalition
Children's Medical Services Board Room - Pensacola
September 22, 2011**

Present:

Janet Hess, FloridaHATS Program Office
Dr. John Reiss, University of Florida
Glenda Thomas, CMS
Jennifer Carter, Esc Co Health Dept.
Michael Simmons, FFN/ICP
Denise Adams, Sacred Heart Health System
Rita Icenogle, United Way 2-1-1
Erica Laxson, ECMS
Chandra Ryan, ECC FQHC

Present via Teleconference:

Oranetta Clark, CMS
Julie Durden, CMS
Stephanie Cortes, AHCA

Staff:

Ann Papadelias, Coalition Coordinator
Pat Dunn Cole, Incoming Coalition Coordinator

Presiding:

Ann Papadelias

Recording:

Ann Papadelias and Denise Adams

Date:

September 22, 2011

Call to Order:

3:35 pm

Adjourned:

4:50 pm

TOPIC	DISCUSSION	ACTION/FOLLOW-UP
CALL TO ORDER	Ann Papadelias called the meeting to order at 3:35 p.m.	
DISTRIBUTIONS	<p>There were several items distributed to the Coalition members before the meeting:</p> <ul style="list-style-type: none"> • Agenda, "Agenda.9.22.11meeting.doc" • "CMS Transition Process 4 25 11.draft" • County Report August 2011 – 2-1-1 Report of services for Escambia County • NWFL Report August 2011 – 2-1-1 Report of services for Northwest Florida • HHATS Presenter Tip Sheet.pdf • Pediatrics Article "Supporting the Health Care Transition From Adolescence to Adulthood in the Medical Home", American Association of Pediatrics, June 27, 2011. 	
AGENDA ITEMS		
WELCOME AND INTRODUCTION OF MEMBERS	Ann Papadelias, PanhandleHATS Coalition Coordinator, opened the meeting at 3:35 p.m. at the Pensacola CMS office. Teleconferencing links opened and webcam of Panama City CMS office viewed. Ann initiated introductions of the attendees at each location. Janet Hess of the FloridaHATS office and Dr. John Reiss were introduced as members participating by phone. Ann Papadelias introduced Pat Dunn Cole, who will be taking over primary responsibility of the PanhandleHATS Coalition Coordination in the near future, and Pat shared her background in Social Services and work with the Partnership for a Healthy Community.	Information Only
UPDATE FROM FLORIDAHATS PROGRAM OFFICE	Janet Hess and Dr. John Reiss provided an update of FloridaHATS initiative activities throughout the state. The Journal Article from Pediatrics, June 27, 2011 was distributed in printed form to committee members and discussed. The algorithm that was presented in the article provides information on the transition for all young persons, not only those with special health care needs, and looks at critical	Information and Discussion

	tasks in the process. This algorithm is endorsed by both national Pediatric and Family Practice organizations. An enhanced care plan should be in place for those with special needs, with focus on finding eligible programs for these clients such as APD, schools resources and social security. The family needs to be further engaged in these transition discussions. The goal of FloridaHATS is to combine national, state and local algorithms to be as consistent as possible, realizing that every community has differing resources for transition clients.	
LEGISLATIVE UPDATE	Janet Hess shared the House and Senate Bill 282 on Health Care Transition. This bill was passed around for committee members to read during the discussion. The bill has two sponsors and is looking for additional co sponsors. The Legislative session begins in January, and all interested parties can watch the bill's progress on the Senate website. All citizens interested in transition issues are encouraged to become active citizens and express their support of this bill to their local legislators. No funding is tied to this bill.	Information and Discussion
ADDITIONAL STATE UPDATES: CHC TELECONFERENCE	FloridaHATS will have a video conference on Tuesday, September 27, to discuss the FloridaHATS initiative with the Community Health Centers (FQHC) membership. Chandra Ryan of Escambia Community Clinic may attend this video conference.	Information Only
FQHC UPDATE/ ESCAMBIA COMMUNITY CLINIC	Chandra Ryan, Director of Clinical Operations at Escambia Community Clinic, discussed using their present Health Navigation model for CMS transition clients. In this model, CMS would communicate with one designated navigator at the FQHC to actively assist with referral to a primary care home, identify areas where patient may need resources, provide continuity of care services with transferring of information to providers, health education, and medication assistance. Chandra asked how many clients per month would be potential transition navigation clients. Chandra, Ann, and Pat will work on a written proposal for this program and work with CMS to fine-tune process. This will be presented at the next Coalition meeting. Also discussed were the barriers and issues with the transition clients at CMS in both Pensacola and Panama City locations. Dr. Burns workup in his adolescent clinic is intensive and in-depth, and is functioning more like a primary care clinic rather transition clinic. High no show rate (52%) for clients is consistent. FQHC will be able to see CMS clients for Primary Care while they are still in CMS care if the providers and sites are credentialed. Glenda Thomas discussed the lack of funds to be able to meet CMS client dental needs, since pool of funding that was used is no longer available.	Discussion and Action Item
UPDATE: ELECTRONIC REFERRALS	Ann discussed the use of CHIN/CareScope for electronic referrals between CMS and FQHC sites. The CHIN just underwent an upgrade of the CareScope version, and Ann will initiate a demo with the IT department at CMS Pensacola. It is unsure whether DOH will allow electronic referral via CareScope for clients already in the CMS system. DOH Legal will need to review security of system and make a recommendation on use of the software.	Action Item
TRANSITION ALGORITHM	The committee members reviewed the working copy of the local transition algorithm, CMS Transition Process 4 25 11.draft. This will continue to be refined as resources develop and means of communication between providers improves.	Information and Discussion

<p>2-1-1 UPDATE</p>	<p>Rita Icenogle provided statistics from Escambia County 2-1-1 system as well as 2-1-1 of Northwest Florida. Rita explained how 2-1-1 is structured in the Panhandle of Florida, and why some of our neighboring counties are not now participating but have other systems in place. Rita will take the FloridaHATS information and incorporate into the 2-1-1 database. Also PanhandleHATS will look at resources in 2-1-1 to include in resource guide on the FloridaHATS website. Rita's suggestion was to not duplicate, but to build linkages. Rita will work with committee members on coming up with keywords that relate to transition to build into the computer database.</p>	<p>Information and Discussion</p>
<p>FUTURE TASKS</p>	<ul style="list-style-type: none"> • Janet Hess suggested that PanhandleHATS become involved in area health fairs, school fairs, and other events. CMS staff participates in those activities and distribute transition information. Committee members will look for opportunities to display transition information. • Rita Icenogle will work with Ann and Pat to come up with ideas for linking PanhandleHATS with 2-1-1. • Chandra Ryan from ECC FQHC will work on designating point person for CMS transition clients and come up with plan for Navigation of these clients. • Ann will demo CareScope program for CMS IT staff as it relates to service referrals for clients between CMS and ECC/SRCC, so that DOH IT and Legal can determine if this can be utilized for transition information. 	<p>Action Items</p>
	<p>There being no further business, the meeting was adjourned at 4.50 p.m. The next PanhandleHATS meeting is scheduled for December 8, 2011 (Thursday) at 3:30 p.m. at the CMS Pensacola Board Room.</p>	