**Minutes of PanhandleHATS Coalition**  
**Children’s Medical Services Board Room - Pensacola**  
**May 24, 2012**

**Present:**  
Janet Hess, FloridaHATS Program Office  
Dr. John Reiss, University of Florida  
Jane Gonzalez, CMS  
Melody Jemison, CMS Social Work  
Dr. Paul Baroco, SHH Medical Education  
Denise Adams, Sacred Heart Health System  
Chandra Ryan, ECC FQHC  
Amelia Kazakos, ECC FQHC  
Ann Papadelias, CHIN  

**Present via Teleconference:**  
Julie Durden, CMS  

**Staff:**  
Pat Dunn Cole, PanhandleHATS Coalition Coordinator  

**Presiding:**  
Pat Dunn Cole  

**Recording:**  
Ann Papadelias  

**Date:**  
May 24, 2012  

**Call to Order:**  
3:35 pm  

**Adjourned:**  
4:35 pm  

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<tr>
<th>TOPIC</th>
<th>DISCUSSION</th>
<th>ACTION/FOLLOW-UP</th>
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<td>CALL TO ORDER</td>
<td>Pat Dunn Cole called the meeting to order at 3:35 p.m.</td>
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| DISTRIBUTIONS | The meeting agenda was distributed to the Coalition members via email before the meeting:  
- Agenda, “Agenda5.24.12meeting.doc”  
The handouts provided to meeting attendees were documents and slides used at the FloridaHATS Medical Advisory Committee  
- Background history of ECC FQHC and CMS handouts |  |
| AGENDA ITEMS |  |  |
| WELCOME AND INTRODUCTION OF MEMBERS | Pat Dunn Cole, PanhandleHATS Coalition Coordinator, opened the meeting at 3:35 p.m. at the Pensacola CMS office. Teleconferencing links opened and webcam of Panama City CMS office viewed.  
Pat initiated introductions of the attendees at each location. Janet Hess of the FloridaHATS office and Dr. John Reiss were introduced as members participating by phone.  
Julie Durden from CMS in Panama City joined the meeting at 4:05 p.m. | Information Only |
| LEGISLATIVE UPDATE | Janet Hess shared an update on House Bill 279 and Senate Bill 282 on Health Care Transition. An extension of age provisions for care coordination up to age 26 for CMS clients caused concern and was held up in House during this legislative session. The bill did not progress and died in the House.  
Future priority may be on the need to stratify the CMS population to offer enhanced services for those at highest risk for unsuccessful transition to adult care. Group members were encouraged to reach out to legislators to talk about advocacy for this at risk group, especially targeted to those legislators with a personal interest in the CMS population. | Information and Discussion |

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- **FQHC Partnership**: A formal partnership between CMS and the Florida Association of Community Health Centers will formally identify a partnership on a state and local level. There will be formal MOA/MOU between these partners. There are 45 FQHC organizations at 300 sites in the state. This will help in the relationship and communication between the entities and assist in making transition plans and care coordination for CMS clients. The Association of CHCs can provide guidance to FQHCs as appropriate. For those communities where adult providers are difficult to find for transitioning clients, FQHCs can be that medical home. FQHC providers also must be credentialed, especially important where CMS clients are not completely transitioned and continue to seek care at CMS during their young adult years. This partnership will also encourage education and training among providers, especially for residents who need training on transition clinical protocol.

- **Regional Coalition Update: JAXHATS**: Dr. Wood is working with Dr. Reiss at UF to develop an online module to allow providers to choose tools to integrate into practice an interactive model to allow patients, case workers, parents, and others to answer questions to determine what tools they need to provide best transition practices. This also will facilitate understanding of the algorithm from the American Academy of Pediatrics with transition readiness and activities to prescribe. This will be completed by mid-June.

- **Regional Coalition Update: HillsboroughHATS**: Lessons were learned from several outreach efforts to adult providers in this area. Targeted were 250 primary care and family practice adult providers. They were mailed materials and there were follow up calls and office visits to several. There were very poor results from this outreach. Suggestions were that instead of individual targeting of providers, it may be more effective to look at the system level instead. Also some questioned would it be better to transition at age 18 instead of 21 because those clients would be supported by CMS for care coordination for a period of time. Jane Gonzalez added that this is already being done at CMS in our region.

- **Afternoon Session**: There was an afternoon session on medical education, resident training initiatives and CMEs.

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PanhandleHATS presented the CMS to FQHC Transition process in the morning session of the FloridaHATS MAC meeting. Participating were Pat Dunn Cole, PanhandleHATS Coalition Coordinator, Chandra Ryan, ECC FQHC, Amelia Kazakos, ECC FQHC, and Jane Gonzalez, CMS. The group presented the background and algorithm for transition. In addition to the transition process, information was also presented on the CHIN/CareScope electronic referral method used for communication of referrals, as well as the Patient Centered Medical Home (PCMH) Provider Team Model at ECC FQHC. Once all approvals have been given through DOH legal for use of CHIN for this transition navigation, the model will be put into use. Dr. John Reiss suggested that we notify the West Florida Health Planning Council to let them know of our efforts for transitioning clients.

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**PANHANDLEHATS NAVIGATION MODEL: CMS to ECC FQHC**

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Other discussion focused on outreach in the PanhandleHATS area to physicians. Denise Adams from Sacred Heart talked about the success of past Grand Rounds at Sacred Heart and also Escambia County Medical Society. There might be an opportunity to do other grand rounds at area hospitals. Sacred Heart is also able to distribute HATS information to over 1,600 physicians through SHH Physician services. The AHEC education module is very popular with physicians who have used it. Brochures are being sent out in baskets for physicians. Julie Durden from Panama City CMS stated that they have the same issues in trying to partner with physicians and seek out new providers for transitioning clients. Perhaps our future efforts need to reach to Bay Medical Center and physicians and hospitals in the Panama City area.

Janet Hess had the following announcements from the FloridaHATS program office:
• There will be a FloridaHATS Coalition survey sent out statewide to those who have been involved with the various coalition activities. The survey will focus on the value of the Coalition to partners and individuals; what's worked well and not so well. This web based survey will be sent via email in the near future.
• There will be a statewide FloridaHATS Webinar to be held on June 21st from 12 noon to 1 p.m. Eastern time. Janet will send out announcements for the webinar prior to the meeting.

There being no further business, the meeting was adjourned at 4:35 p.m. The next PanhandleHATS meeting is scheduled for September 13, 2012 (Thursday) at 3:30 p.m. at the CMS Pensacola Board Room.