

FloridaHATS Activity Report July 1, 2012 - June 30, 2013



New Educational and Clinical Tools

- JacksonvilleHATS Coalition introduced an easy-to-use, interactive [Transition Toolkit](#) for physicians, families and youth, case managers, and teachers. Through a series of questions based on AAP/ACP/AAFP clinical guidelines for transitional care, the toolkit helps users determine which resources may be most useful (depending on role of the user) to support the transition process.
- Launched [Transition 2 Go](#), a series of informational briefs with transition-related tips and resources for health care providers and consumers in Florida. Current issues focus on health insurance, guardianship, employment, and community –based waiver programs. The briefs are available in English, Spanish and Haitian Creole.
- Published [A Guide to the Florida Juvenile Justice System for Parents of Youth with Disabilities or Chronic Health Conditions](#), for families impacted by referral to the Florida Department of Juvenile Justice. Designed in an easy-to-read FAQ format, the 25-page booklet can be downloaded in English, Spanish and Haitian Creole.
- Revised and reprinted several educational pieces, including the FloridaHATS program brochure, *10 Steps to Successful Health Care Transition, Since You're Not a Kid Anymore, Now That You're in High School, and When You're 18* (developed by John Reiss at UF). Most materials are also available online in Spanish and Haitian Creole.

Regional Coalitions

- Conducted an [evaluation](#) of our three pilot regional health care transition coalitions (PanhandleHATS, JacksonvilleHATS, HillsboroughHATS) using the PARTNER Tool.
- Meeting minutes from the coalitions are posted on their respective [web pages](#).
 - JacksonvilleHATS: In addition to developing the Transition Toolkit, members created a Task Force of medical providers in NE FL who are developing a community-wide transition process that considers locally available resources and services. Goals are to increase awareness of HCT at an early age, promote JaxHATS and other local transition resources, and engage area professionals in developing and supporting a transition [program](#) that is integrated into local children's hospitals, including Wolfson Children's Hospital. The coalition coordinator also introduced a quarterly [newsletter](#).
 - PanhandleHATS: The coalitions' primary focus in 2012-2013 was the development and launch of a [Health Navigation Model](#) for transitioning CMS clients to an adult medical home at Escambia and Santa Rosa Community Clinics (FQHCs). FQHC medical teams were introduced to the model and CMS staff at an educational luncheon on December 6, 2012. Plans are underway to invite local medical providers to a "lunch and learn" so they can become more informed and involved with the CMS transitioning clients. We hope to replicate this model in other Florida communities in the coming year.

- HillsboroughHATS: The coalition focused its efforts this year on educational outreach to families and schools, though it also co-hosted a physician “Meet and Greet” at St. Joseph’s Hospital. Several school district presentations/trainings were conducted with school nurses, ESE Parent Liaisons and parent advocates, and HillsboroughHATS was represented at multiple resource fairs and community events (see [coalition newsletter](#)). HillsboroughHATS also introduced an outreach message for youth and families called “[Ask Them 3!](#)”
- Produced retractable banners for each coalition that stand 79” high x 31” wide, to be used at community events and conferences.

Training and Outreach

- Janet Hess and David Wood recorded a one-hour continuing education module about [Transitions of Care for Individuals with ID/DD](#), available through the webinar series *Physician Education in Developmental Disabilities*. The free, 12 credit-hour series is accredited by the American Academy of Family Physicians and can be accessed at <http://aadmd.org/page/pedd-webinar-series>.
- The Florida Chapter of the American Academy of Pediatrics (FCAAP) conducted a survey in 2012 concerning pediatric medical homes, with FloridaHATS highlighted as an important resource for transition. Included in the survey were questions about utilization and value of FloridaHATS. [Results](#) show that many respondents were not familiar with FloridaHATS but have a strong interest in learning more about the organization.
- Janet Hess, John McCormick, and Diane Straub presented at [USF Internal Medicine Grand Rounds](#) in September 2012.
- Dave Wood and Janet Hess presented to members of the [Florida Medical Home Demonstration Project](#) during their Noon Conferences on October 17 and 23.
- A graduate-level online [Certificate in Education and Health Care Transition](#) (EdHCT) was introduced by the University of Florida (John Reiss helped develop the curriculum).
- Short educational presentations were conducted with CMS area transition liaisons and primary care program staff in early 2013. CMS staff subsequently completed surveys regarding HCT [educational material needs](#) and [training needs](#), which will help provide direction for 2013-2014.
- Two statewide stakeholder webinars were offered in June 2013. The first one took place on June 5 from 12 – 1 PM (ET) and was entitled [Tools for Navigating Transition to Adult Health Care in Florida](#). The second webinar, conducted on June 28 from 2- 3 PM (ET), was entitled [The Role of Schools in Health Care Transition](#). Both presentations are posted on the web site.

State and National Conferences

- The Maternal and Child Health Association invited FloridaHATS to provide technical assistance to the Iowa State Title V program as part of the AMCHP Best Practice Replication Project. Dave Wood and Janet Hess presented at a [one-day conference](#) for physicians and other health care professionals in April 2013.

- Janet Hess, Dave Wood and John Reiss presented [Building a State Health Care Transition Plan: The Florida Experience](#) in a plenary session at the 13th Annual Chronic Illness and Disability Conference, Houston in October 2012.
- Dave Wood presented at the Florida Medical Association Annual Conference in Boca Raton in July 2012.
- Janet Hess presented at the [Florida School Health Association Conference](#) in Orlando in May 2013 and at the [Family Café](#) in June 2013.

Strategic Partnerships

- A [Memorandum of Agreement](#) was finalized between CMS and Florida Association of Community Health Centers (state organization for FQHCs), effective 7/1/12 – 6/30/15. We are currently planning a meeting with CMS/FACHC/FloridaHATS leadership to discuss implementation activities.
- Through Dave Wood, FloridaHATS MAC represents the FCAAP Committee on Transition.
- FloridaHATS is working with the Florida Children’s Hospital Association in a proposal to establish a transition program in every children’s hospital in the state.

Electronic Media

- The web site is updated regularly with new resources; modifications are also based on feedback from consumers, MAC members, and coalition members. In 2012, we added a new web page entitled “Independent Living”, which includes resources for SSI, MedWaiver, Voc Rehab, etc. A social media presence has been established with a FloridaHATS Facebook page, though there has been limited response to-date with our Facebook efforts.
- The following are web site analytics from 7/1/12 – 6/30/13, showing 4,454 visits. Visitor count increased approximately 10% over prior year, from 4,006 visits.

