



FloridaHATS Activity Report July 1, 2013 - June 30, 2014

New Educational and Clinical Tools

- Redesigned and updated the FloridaHATS web-based [Health Care Transition Training for Health Care Professionals](#). The new format incorporates 10 topic-specific, interactive modules that last approximately 15 minutes each. The modules are organized sequentially with new evidence-based tools and resources developed by FloridaHATS, Got Transition/Center for Health Care Transition Improvement, AAP, and other national and state partners. The redesign integrates adult learning best practices in a familiar, easy to follow PowerPoint format, covering these topics:
 1. Introduction
 2. Adolescent Development
 3. Working with Caregivers
 4. Assessing Transition Readiness
 5. Patient Skill Development
 6. Legal & Financial Aspects
 7. Insurance
 8. Working with Adult Medicine
 9. Care Transfer
 10. Conclusion

A standardized approach is used to organize the modules; that is, each module addresses learning objectives, significance, evidence-base, barriers, using strategies and tools in practice, discussion with patients and caregivers, key points, resources, and references/citations. The modules are available through the Florida Keys Area Health Education Center [training site](#) and FloridaHATS [web site](#). A short description of the module and learning objectives are provided with the links on the FloridaHATS site. AHEC offers up to 4 free CME/CE contact hours for physicians, nurses, psychologists, mental health counselors, social workers, and dentists.

- Updated the [Transition Toolkit](#) to include new community resources as well as new instruments developed by Got Transition/Center for Health Care Transition Improvement.
- Updated [A Guide to the Florida Juvenile Justice System for Parents of Youth with Disabilities or Chronic Health Conditions](#) in English, Spanish and Haitian Creole.

Regional Coalitions

- Minutes from the coalition meetings are posted on their respective web pages. Highlighted activities include:
 - [Northeast FloridaHATS](#). Formerly JacksonvilleHATS, the coalition's new name better reflects its regional catchment area. The coalition produced 2 promotional banners this year, which will be used at partner sites and community events. See [FY 2013-14 Report](#).
 - [PanhandleHATS](#): The coalition continues to monitor and refine its [Health Navigation Model](#) for transitioning CMS clients to an adult medical home at Escambia and Santa Rosa Community Clinics (FQHCs). The model has been the topic of several CMS

meetings and was presented at a statewide conference for FQHC clinicians in May 2014, with a long-term goal of replicating it in other Florida communities. See [FY 2013-14 Presentation](#). PanhandleHATS also hosted training for CMS staff in Pensacola office about the regional 2-1-1 program that is operated by the Escambia County United Way office.

- [HillsboroughHATS](#): The coalition focused its efforts this year on outreach to pediatric providers and updating local provider listings in the FloridaHATS *Health Services Directory for Young Adults*. A one-page [resource brief](#) was disseminated electronically to members of the Hillsborough County Pediatric Society, HealthPoint Medical Group, Pediatric Health Care Alliance, NAPNAP (Hillsborough nurse practitioners), and graduate schools of nursing at USF, South University, and University of Tampa. It was subsequently modified for statewide dissemination. Coalition members also attended several community events and distributed materials. See [FY 2013-14 Presentation](#).
- Our newest coalition, [South FloridaHATS](#), completed its strategic planning process and action steps in June. Read about coalition planning activities in this [Executive Summary](#) and [FY 2013-14 Presentation](#).
- The [Strategic Planning Guide for Health Care Transition Coalitions](#) has been updated to reflect the experiences and lessons from our four regional coalitions that have used the MAPP planning guide to develop and implement community action plans.

Training and Outreach

- Conducted training at Pepin Transitional School in Tampa on 8/22 for approximately 60 educators and high school students.
- Conducted a webinar on 11/14 for 26 SERC members (South East Regional Genetics Collaborative), which represents 10 states (NC, SC, GA, FL, TN, MS, LA, PR, AL, VI) around inherited genetic disorders. It is one of 7 regional collaboratives in the U.S. and is funded in part by HRSA and MCHB.
- Conducted a webinar for 31 physicians and practice staff in the Florida Medical Home Demonstration Project (sponsored by the AAP) on 11/20 and 11/26.
- Conducted a webinar for 35 attendees on 5/21 entitled “10 Steps to Taking Charge of Your Health Care Using the GLADD Approach.” The webinar was sponsored by the Florida Center for Inclusive Communities and was one in a series targeted to working persons with developmental disabilities in Florida.
- Disseminated a [resource brief](#) electronically to Florida pediatric providers and other stakeholders.

State and National Conferences

- Drs. Wood and Hess attended and presented transition research posters in October 2013 at the 14th Chronic Illness and Disability Conference: Transition from Pediatric to Adult-Based Care, Baylor College of Medicine, Houston, TX.

- Presented at the 2014 Clinicians Network Educational Conference, Florida Association of Community Health Centers, May 1, 2014, Orlando, FL.
- Presented at the Florida Network of Maternal and Child Health Bureau Training Programs, April 25, 2014, Orlando, FL.

Strategic Partnerships

- FloridaHATS is working with the Florida Children’s Hospital Association in a proposal to establish a transition program in every children’s hospital in the state. Dr. Wood conducted a survey of hospital CMOs and [presented results](#) to them on 10/2. He also outlined survey data in this [report](#).
- Through Dr. Wood, FloridaHATS MAC represents the FCAAP Committee on Transition.
- CMS continues to explore ways to implement activities outlined in the 2012 [Memorandum of Agreement](#) between CMS and the Florida Association of Community Health Centers.

Electronic/Social Media

- The web site and Facebook page is updated regularly with new resources; modifications are also based on feedback from consumers, MAC members, and coalition members.
- To encourage providers listed in the *Health Services Directory for Young Adults* to include more descriptive detail about scope of their services, the program [submission form](#) was modified to include additional data fields: age range of clients/patients served; language in which services are provided; special populations served; and whether Medicaid is accepted. In addition, a message will be automatically emailed annually to all listed providers, requesting that they review and update their program descriptions.
- The following are web site analytics from 7/1/13 – 6/30/14, showing 4,655 visits. Visitor count increased slightly over prior year, from 4,454 visits.

