

Work Plan and Outcome Measurement Matrix

Organization:	University of Miami - Miller School of Medicine		
Project Title:	A Transitional Care Program for Adolescents with Special Health Care Needs		
Goal: To provide structure and care coordinated transition of adolescents with special health care needs to adult medical homes			
Outcome Objectives (Why)	Outcome Measurement (Evidence)	Process Objectives (What)	Activities (How)
*Include Baselines	For each outcome objective: * Explain how the outcome will be measured. *Specify indicator *Specify tool (if applicable) *Include responsible party and timeframe		*Include responsible party and due date

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<p>1. Identified families of adolescent children with special health care needs (CSHCN) will be provided structured education on transitional care and support for that transition <i>(Baseline: State of Florida 33.8%; US 41.2%)</i></p>	<p>1. Percentage of families and/or patients attending transition education <i>(Transition Liaison/Care Coordination Assistant, 5/31/2015)</i></p>	<p>1. Conduct monthly transition education sessions for identified families at Holtz Children's Hospital (HCH) and Miami Children's Hospital (MCH) <i>(Begin 1/2014)</i></p>	<p>1. Provide education for patients and families on transitional care</p> <ul style="list-style-type: none"> a. Identify 25 adolescents ready for transition in CMS practices at HCH and MCH <i>(CMS providers 8/30/2013)</i> b. Identify and educate Transition Liaison from successfully transitioned patients/families. Training to include education on steps of transition, available tools, and usage of available tools. <i>(CMS providers 12/31/2013)</i> c. Identify and train care coordination assistant <i>(Project PI 12/31/2013)</i> d. Schedule 25 pilot adolescent patients/families for transition education sessions – Goal of training is to make families/patients aware of steps of transition, educate regarding use transition tool checklists and to increase knowledge of transition process and increase self-efficiency <i>(CMS care coordinators and providers begin 1/2014-6/30/2014)</i> e. Identify all adolescents ready for transition in CMS practices at HCH and MCH <i>(CMS providers 6/30/2014)</i> f. Schedule 100 adolescent patients/families for transition education sessions <i>(CMS care coordinators and providers begin 7/2014)</i>
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<p>2. 125 CSHCN aging out of pediatric care will have established adult medical homes (<i>Baseline: Florida 41.9%; US 47.1%</i>)</p>	<p>2. # of identified and transitioned CSHCN receiving care in adult medical homes (<i>CMS 5/31/2015</i>)</p>	<p>2. Transition patients to adult medical home (<i>5/31/2015</i>)</p>	<p>2. Transition adolescents in CMS practices at HCH and MCH to adult medical homes (<i>5/31/2015</i>)</p> <ul style="list-style-type: none"> a. Identify pilot adult medical homes with CMS providers (<i>Project PI and CMS 7/31/2013</i>) b. Identified pilot CMS providers in pilot medical home to complete on-line transitional care training (<i>Providers 11/30/2013</i>) c. Identify additional adult medical homes and enroll providers as CMS providers (<i>CMS and pediatric CMS providers 5/31/2015</i>) d. Adult medical homes with CMS providers to complete transitional care education via available on-line modules (<i>adult CMS providers 5/31/15</i>) e. Transition 125 CSHCN to their adult medical homes (25 in year 1 and 100 in year 2) (<i>CMS Providers and care coordinators 5/31/2015</i>)
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<p>3. 100% of patient/families transitioned through our program will be satisfied with transition to adult medical home (<i>Baseline: Florida 50.2%; US 57.4%</i>)</p>	<p>3. Survey Results (Division of Pediatric Clinical Research (<i>DPCR</i>) Staff 5/31/2014)</p>	<p>3. Conduct patient and provider surveys biannually (<i>begin 5/31/2014</i>)</p>	<p>3. Adapt existing patient and provider survey and collect data using HRSA and HFSF outcomes (<i>DPCR 4/30/2014</i>)</p>
<p>4. 100% of adolescent CSHCN transitioned to adult medical homes will receive care coordination in partnership with CMS (<i>Baseline: TBD</i>)</p>	<p>4. # of adolescent CSHCN in adult medical homes receiving CMS care coordination (<i>CMS 5/31/2015</i>)</p>	<p>4. Enroll providers in identified adult medical homes as CMS providers (<i>5/31/2015</i>)</p>	<p>4. Identify all providers in adult medical homes providing service (<i>CMS 5/31/2015</i>)</p>
<p>5. Establish a network of adult primary care and subspecialty providers to provide adult medical homes and subspecialty care for CSHCN (<i>Baseline: TBD</i>)</p>	<p>5. # of adult providers in Miami/Dade county enrolled with CMS and/or Florida Health and Transition Services directory (<i>CMS 5/31/2015</i>)</p>	<p>5. Enroll adult providers in Miami/Dade County with CMS (primary care) and in Florida Health and Transition Services directory (<i>5/31/2015</i>)</p>	<p>5. Identify and enroll adult providers as searchable providers of care for adolescent CSHCN aging out of pediatric care (<i>CMS and Adult Medical Home providers 5/31/2015</i>)</p> <ul style="list-style-type: none"> a. Enroll providers in identified adult medical homes as CMS providers b. request all primary care and subspecialty providers associated with care of identified patients to register on-line in Florida Health and Transition Services directory

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<p>6. 100% of children will maintain and/or improve markers of disease based health outcomes and age appropriate preventive care (<i>Baseline: TBD</i>)</p>	<p>6. # of children who maintain and/or improve markers of disease based health outcomes and age appropriate preventive care (<i>DPCR and Providers 5/31/2015</i>)</p>	<p>6. Collect data for Disease based health outcomes and age appropriate preventive care (<i>5/31/2015</i>)</p>	<p>6. Obtain data for Disease based health outcomes and age appropriate preventive care (<i>PI and DCPR staff 5/31/2015</i>)</p> <ul style="list-style-type: none"> a. Collect data HFSF clinical indicators for Diabetes and Hypertension for patients with those diseases b. Collect data regarding adult immunizations based on ACIP recommendations for patients over 18 years
<p>7. Establish Florida Health and Transitions Services South Florida Regional Coalition (<i>Baseline: none</i>)</p>	<p>7. Establishment of a link to the Florida Health and Transitions South Florida Coalition on the FloridaHATS website (<i>Project PI 5/31/2015</i>)</p>	<p>7. Establishment of a link to the Florida Health and Transitions South Florida Coalition on the FloridaHATS website (<i>5/31/2015</i>)</p>	<p>7. Establish Florida Health and Transitions Services South Florida Regional Coalition</p> <ul style="list-style-type: none"> a. Continue membership on medical advisory board for Florida Health and Transitions Services (<i>PI – 6/1/2013</i>) b. Using FloridaHATS published “Strategic Planning Guide for Regional Coalitions”, begin planning for South Florida Regional Coalition (<i>PI and CMS – 5/31/2015</i>)

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