

Northeast Florida Health Care Transition (HCT) Coalition (NEFL Coalition) Action Plan

We envision:

A continuum of comprehensive, accessible, and quality healthcare for youth and young adults with special health care needs (YYASHCNs) living in Northeast Florida.

Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed
1.1.1 Coordinate individuals to establish a formal structure for a health care transition Coalition and working sub-committees.	Dr. Rita Nathawad	
1.1.2 Adopt the mission, vision and goals developed by the Coalition's strategic planning Task Force.	NEFL Coalition	
1.1.3 Revise and prioritize activities to be addressed by the Coalition and subcommittees on an annual basis.	NEFL Coalition	
Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed
1.2.1 Review and update content of the JaxHATS website in conjunction with UF Media Services. The JaxHATS website will serve as a community resource for local healthcare transition services. We will continue to provide linkage to the Florida HATS website on our web page. A list of agencies represented in the NEFL transition coalition and the services they provide will be compiled and linked to on the JaxHATS webpage for providers, patients and families to access.	JaxHATS	Florida HATS, CMS, UF
1.2.2 Identify adult primary care and subspecialty providers, community services and other resources in the NEFL area interested and able to care for YYASHCNs as they age out of pediatric services. Develop a database and link on JaxHATS webpage.	JaxHATS	UF, Baptist Health, St. Vincents Primary Care, Department of Health
1.2.3 Distribute resource guides and promote the JaxHATS website (i.e., FloridaHATS site with JaxHATS page) information to patients, families and providers.	JaxHATS	Nemours
Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed
1.3.1 Review literature for common themes and best practices for health care transition, as it relates to YYASHCNs, families, and health care providers.	Rita Nathawad and Janet Hess	FloridaHATS web site
1.3.2 Identify community organizations (e.g., Health Planning Council, UNF, or JU) to partner with to conduct a comprehensive assets and gaps analysis of services, policies and practices related to healthcare transition in the NEFL area. The results of this study will guide future initiatives and projects of this coalition.	Partnership for Child Health/JaxHATS	
Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed
1.4.1 Collaborate with local School Districts and UF College of Education to better integrate HCT with transition education planning and the Individualized Education Plan (IEP). NE		Duval Co. Public Schools, Clay Co. Public Schools, UF College of Education
1.4.2 Promote communication and transition awareness between pediatric & adult health care providers	JaxHATS, Wolfson's	Duval County & NE FL Medical

*JaxHATS refers to the clinical program headed by Dr. Rita Nathawad / updated July 28, 2017

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<ul style="list-style-type: none"> • Promote adoption of transition policies and processes among outpatient pediatric primary care medical homes, Nemours and UF specialty pediatric programs, Baptist, Memorial, St. Vincent's and UF & Shands Health Care Systems • Develop an inpatient consult service for identification of YYASHCNs who may benefit from services related to healthcare transition • Develop a healthcare transition working group with subspecialists at UF Health comprised of providers interested in championing transition in their respective specialties • Encourage the development of Centers of Excellence for specific conditions/disease processes where pediatric and adult providers can communicate and share resources 	Children's Hospital, UF Health	Societies, Wolfson Children's Hospital, Baptist Health System, Nemours Medical Center, UF Health, St. Vincent's
1.4.3 Continue to engage the Medical-Legal and Managed Care provider partnerships to provide legal services for families and youth who have lost insurance, SSI or who have other legal concerns. Provide one to two clinic sessions per month with a representative from the Medical-Legal partnership to provide onsite assistance in the JaxHATS clinic and advice to families and patients.		JaxHATS program
1.4.4 Establish a working group for dental care for YYASHCNs in Jacksonville. This group will work towards the expansion of dental services in Jacksonville.	NEFL HATS Coalition	
1.4.5 Compile a list of mental and behavioral health providers in NEFL and collaborate with these agencies to develop models of care that will provide increased access and services to YYASHCNs in NEFL.		
1.4.6 Develop a model for tracking outcomes (ie: ED visits, hospital admissions, education/vocation outcomes, loss of insurance) of patients while engaged in healthcare transition services. Develop a system to track patients transitioned to adult PCPs and measurement of outcomes.		Duval County & NE FL Medical Societies, Baptist Health System, UF Health, St. Vincent's
1.4.7 Continue to promote the development and expansion of our newly initiated JaxHATS/YYASHCNs youth council. This group will provide this coalition with critical feedback related to the needs of YYASHCNs and will guide us in developing coalition objectives and priorities. Our youth council will also be involved in community outreach and social planning for YYASHCNs in NEFL.		
Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed
2.1.1 Identify, adapt and distribute educational materials on HCT to adult and pediatric providers.	FloridaHATS	
2.1.2 Host professional education seminars for adult providers on specific health conditions that arise in childhood, including developmental disabilities.	FloridaHATS	Academic institutions, Duval Co. Health Dept., Wolfson
2.1.3 Educate CMS and other care coordinators on the transition process and system.	FloridaHATS	Duval County Medical Society, CMS, The Partnership for Child
2.1.5 Educate pediatric providers on how to prepare families and youth for HCT, and how to support families and youth throughout HCT.	Partnership for Child Health, NEFL coalition	Duval County & NE FL Medical Societies, Partnership for Child Health

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2.1.6 Expand HCT education of students and residents by developing an ACGME competency based curriculum. Implement this teaching during rotations with the JaxHATS program, with lectures and by incorporating HCT educational opportunities into residency training. Resident transition rotation and longitudinal curriculum in place to initiate engage more awareness and understating about HCT.	JaxHATS/FloridaHATS	HCTRC – Healthcare Transition Research Consortium, APA (ESP)
2.1.7 Consider planning a symposium on HCT. Research possible funding and support to host such an event. The main objective of the event would be to educate local providers and agencies about transition resources and programs.	JaxHATS/FloridaHATS	Duval County & NE FL Medical Societies, Wolfson Children’s Hospital, Baptist Health System, Nemours Medical Center, UF Health, St. Vincent’s
Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed
2.2.1 Promote HCT curriculum development for educators and assist in the dissemination of such materials to existing health programs within public and private school systems.	FloridaHATS	Duval County School Board
2.2.2 Assure that HCT information is available and distributed in different languages, different formats and for varying levels of developmental capacity (large print, sign language, Braille, age appropriate etc.).	FloridaHATS	NEFL Coalition
2.2.3 Consider having a Retreat for YYASHCNs, organized by our Youth Council, to educate community youth about HCT. Research possible funding sources and community partners to support such an event.	CMS, JaxHATS, Partnership for Child Health, Nemours, UF Specialty	JaxHATS

Strategic Issue 3: Public policy should support better services for youth and young adults with disabilities & special health care needs during transition.

Activity/Action Step	Lead Responsibility	Resources/Other Partners Needed
3.2.1. Identify and train self-advocates, community members and health care champions to schedule and conduct visits with key legislators about HCT.	FloridaHATS	NEFL Coalition, Patient/family advocates
3.2.2. Identify opportunities to present to legislators about HCT such as at Duval Delegation Meetings and during Legislative Sessions in Tallahassee. Partner with local legislative offices interested in championing HCT initiatives and advocacy efforts and provide ongoing communication and updates.	FloridaHATS	Patient/family advocates
3.2.3 Invite local legislators to JaxHATS events and symposia as guest speakers.	FloridaHATS	Patient/family advocates